

HSJ



**PARTNERSHIP
AWARDS 2024**

PROJECT SHOWCASE

Finalists

BEST ACUTE SECTOR PARTNERSHIP WITH THE NHS

This award recognised projects and partnerships leading the way in delivering continuous improvements in patient flow, clinical performance, staff retention and wellbeing, safety and many more, or developing innovative new ways of delivering acute sector care.

The judges felt that this was a truly innovative initiative that delivered significant value and cultural change, demonstrating how beneficial effective partnership can be. It is clear that this project has potential to be replicated and spread further.

**GOLD
WINNER**

BD (Becton Dickinson), NHS Supply Chain & University Hospitals North Midlands Trust Value Based Procurement Pilot to Improve Clinical Practice and Patient Experience

The aim of this Value Based Procurement pilot was to improve the process delivery for catheterising patients by:

- Reducing time to undertake the procedure
- Reduce variations in clinical practice
- Consistent use of equipment to reduce risk and improve patient experience.

The BARD™ foley catheterisation Tray was used to successfully deliver improved clinical practice and patient experience.

- Catheter related infection rates fell by 100%
- Clinical compliance to best practice improved.

Patient experience improvements included a reduction in; complaints reduced length of stay, reduction in catheter associated urinary tract infections and a reduced likelihood of patient urethral meatus trauma.

CMR Surgical and Royal Papworth Hospital FT

The Robot made in Cambridge, operating in Cambridge and improving outcomes for patients across the East of England

The project between CMR Medical Ltd and Royal Papworth delivered a new robot to join our thoracic surgical team creating an innovative workforce solution providing sophisticated, less invasive surgery meaning more rapid recovery for our patients. This partnership delivers the double dividend benefit helping staff and training while being a UK first for thoracic patients further enabling our vision of 'bringing tomorrows treatment to today's patients'.

IMPOWER Consulting, Surrey and Sussex Healthcare Trust and East Surrey Place (part of Surrey Heartlands Health and Care Partnership)

Let's Get You Home – Improving outcomes for people and partners

Let's Get You Home has united health and social care practitioners around a highly effective and integrated approach to improving hospital discharge and flow in East Surrey.

Developed in partnership by IMPOWER, the NHS trust, integrated care partnership and county council – together with a range of other partners – it has helped frontline staff on acute wards and newly created intermediate wards to bring greater clarity and consistency to patient journeys.

The result is shorter hospital stays and far more patients being safely discharged back to their homes, relieving pressure on acute and community beds, and empowering practitioners in the process.

Finalists

Locum's Nest & University Hospitals of Leicester Trust

Streamlining workforce management using technology: UHL's transformation journey

Driven by the goal to improve workforce wellbeing, staff engagement, and ultimately service delivery to patients, University Hospitals of Leicester NHS Trust (UHL) embarked on a journey with Locum's Nest in 2022. We worked together to streamline shift management processes, replacing paper timesheets with digital ones. The shift to Locum's Nest technology eliminated delays and calculation errors, leading to a more content medical workforce. Implementation was meticulous, addressing specific goals such as increased shift fill rates, paperless HR processes, reduced payroll errors, and improved overall communication among staff.

PA Consulting & Whittington Health Trust

Whittington Health Trust & PA Consulting - Creating capacity ahead of winter surge

Whittington Health NHS Trust and PA partnered to improve inpatient capacity to meet winter demand so more patients can get the treatment they need, when they need it, faster. Modelling predicted the Trust would have insufficient inpatient capacity to meet winter demand, and be short a ward due to increased length of stay, but by improving patient flow, patient experience and health outcomes would be improved. By working across WHNT and the ICB, in just 12 weeks we delivered financial savings of £2M annually and the closure of an unfunded 24 bedded ward to create surge capacity ahead of winter.

Patchwork Health & Chelsea and Westminster Hospital FT

Leveraging a digital staff bank solution to create better outcomes for everyone

Our submission for 'Best Acute Sector Partnership with the NHS' showcases our collaboration with Chelsea and Westminster Hospital NHS Foundation Trust. Together, we have delivered a digital staff bank solution which has streamlined communication between clinicians and managers, significantly increased staff bank membership, reduced agency spending, and empowered clinicians to work flexibly. We have seen impressive cost savings (£13.28 million saved through agency avoidance), and significant improvements in shift fill rates, securing safer staffing levels across the trust. Our partnership has since expanded to an ICS-wide collaborative bank, which has fostered greater collaboration among 4 acute trusts in the region.

Riverbed Technology & The Princess Alexandra Hospital Trust

Optimising Patient Care through Collaboration: Streamlined Pathways, Enhanced Clinician Experience, and Resourceful Time Management

Riverbed's Alluvio Aternity is revolutionising healthcare delivery at Princess Alexandra Hospital NHS Trust. Through seamless integration, we optimise patient care pathways and empower clinicians, enhancing productivity and digital experiences. Anticipated savings of £2.5 to £3 million in IT costs over 5 years underscore the financial efficiency. This solution aligns with PAHT's dedication to quality care and substantial cost savings. Our project sets a precedent for healthcare transformation, showcasing the power of collaboration and technology to benefit both patients and clinicians.

BRONZE
WINNER

TeleTracking & Maidstone and Tunbridge Wells Trust

Transforming Urgent and Emergency Care with Real-time Electronic Bed and Capacity Management Systems (eBCMS)

Three years ago, MTW was managing bed capacity using pen and paper, while nurses had to repeatedly visit all wards and departments across large hospital sites to check bed availability.

Historically low on the top-performing A&E lists, MTW is now repeatedly amongst the top-performing A&E departments in England, and has reduced its list of patients waiting more than 52-weeks for treatment from over 1,000 to 0 within 15 months.

MTW credits this significant improvement to initiatives enabled by TeleTracking's eBCMS solution and its Care Co-ordination Centre model, which has positively impacted capacity and productivity, as well as the patient experience.

SILVER
WINNER



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Finalists

TFS Healthcare & Leeds Teaching Hospitals Trust

TFS Healthcare managed service across 5 critical care units at Leeds Teaching Hospitals Trust

TFS Healthcare were engaged by Leeds Teaching Hospitals NHS Trust. This was due to a deficit in skilled staff within the acute setting. We needed to provide highly skilled nurses across key departments, including cardio-respiratory, critical care and Integrated Medicine. Over two phases we undertook a comprehensive recruitment drive with and delivered a bespoke induction designed in collaboration with LTHT. With clinical oversight onsite on a regular basis we ensured the wellbeing and integration of our nurses with substantive teams in place. I can honestly say without the TFS nurses we would not have got through this period of time.

BEST COMMUNITY SERVICES PARTNERSHIP WITH THE NHS

This award recognised projects and partnerships leading the way in delivering continuous improvements in service access, clinical performance, staff retention and wellbeing, safety and many more. It also recognised those developing innovative new ways of delivering out-of-hospital care.

The panel were impressed by this partnership for its swift implementation, ambitious objectives and tangible enhancements in patient services. Through overwhelmingly positive stakeholder feedback, it's evident that this project has delivered remarkable outcomes for the community.

**GOLD
WINNER**

Alliance Medical & Northern Care Alliance FT

Oldham Community Diagnostics Centre

Oldham Community Diagnostic Centre (CDC) opened in 2022 and is the UK's largest out-of-hospital CDC. It is a partnership between Northern Care Alliance (NCA) and Alliance Medical Limited (AML). AML funded and managed the development of the £10m CDC, mobilising it in under 12 months. Through a joint staffing model, AML and NCA deliver a range of diagnostics, including same-day diagnostic bundles for four new streamlined pathways at an easily accessible, new site based in the community. These new pathways have delivered impressive reductions in the average time from referral to decision to treat, improving both patient experience and outcomes.

Edwards Lifesciences, eMurmur, The Border GP Practice, Chapel Pharmacy, Wilmington Healthcare

Increasing detection of heart valve disease in Farnborough PCN using auscultation AI in the community pharmacy setting

Cardiovascular disease is a top UK health concern, with a substantial undiagnosed heart valve disease (HVD) burden. Utilising digital auscultation AI technology in community pharmacies could improve diagnosis, ensuring patients receive treatment before deterioration.

We assessed community pharmacists' ability to detect HVD using digital auscultation AI technology, comparing referral quality to GP referrals made to the same echo service. We found that the community pharmacist referred 70% more non-trivial HVD patients to the community echo service than GP practices in the area over the same period. This project highlights the role of community pharmacists and technology in proactive HVD detection.

**BRONZE
WINNER**

Finalists

EMS Healthcare, LloydsPharmacy Clinical Homecare and Royal Surrey FT

How mobile chemotherapy treatment is transforming the lives of patients with cancer

Royal Surrey NHS Foundation Trust, in collaboration with LloydsPharmacy Clinical Homecare and EMS Healthcare, has launched a new mobile treatment suite, providing cancer care to patients in the local community.

Launched in 2023, the unit will be conveniently placed at accessible locations across Surrey, ensuring continuity of care closer to the homes of patients with cancer over the next five years.

The unit eliminates the need for patients to regularly return to the hospital setting, reducing footfall at the hospital site, increasing overall efficiencies, and enhancing uncompromised care, which patients have described as life changing

Healthshare Group & Imperial College Hospitals Trust

Rheumatology One Stop Mass Clinic (ROSMaC)

The Rheumatology One Stop Mass Clinic (ROSMaC) was a collaborative initiative by North West London ICB (NWLICB), Imperial College Healthcare NHS Trust and Healthshare Group aimed at clearing significant backlogs and improving the outcomes and experience for Rheumatology patients across NWLICB.

The ROSMaC is a one-stop MDT clinic combining high level Advanced Physiotherapists trained to the ceiling of their license from the community service with the acute consultant team. Independent evaluation (quantitative and qualitative) from Imperial College Health Partners indicated that the project delivered significant reductions in waiting times, enhanced diagnostic efficiency, and value-added cost benefits compared to traditional models.

Healthy io and North Cumbria Integrated Care FT

Transforming a wound care service, North Cumbria Integrated Care, with the use of a digital platform solution

In North Cumbria there is limited availability of standardised, good quality, centrally accessible wound imaging and wound care assessment data. This hinders the ability to review patients in a timely manner which unnecessarily extends wound healing time. Assessment data is difficult to standardise because of subjectivity- for example, variation in wound measurements.

North Cumbria Integrated Care NHS FT are investing in projects to deliver digitally enabled care, implementing a digital wound solution helps deliver on this objective.

L&R Medical UK & Mid Yorkshire Teaching Hospital Trust

Transforming lower limb community wound care: Eliminating chronic leg ulceration in the future

In partnership with L&R UK, Mid Yorks NHS Trust, redesigned care delivery for leg ulcer patients to reduce nursing hours and associated costs of care, improve patient and workforce wellbeing, and improve Nursing workforce retention

This consisted of:

- Implementation of the leg ulcer pathway (Atkin & Tickle 2016) to standardise care service-wide
- Implementation of the leg ulcer champion model to build competency and capability in the clinical workforce
- Empowering patients to self-care, releasing nursing capacity

SAH Diagnostics & University Hospitals of Leicester Trust

From the most deteriorating 62-day Cancer backlog in the country, to the Top 3 most improved Trusts

SAH Diagnostics collaboration with Leicester NHS Trust (Summer 2022) addressed a mounting backlog of cancer patients, primarily within the urology department. SAH introduced innovative solutions, including the world's first mobile urology clinic and insured services at Leicester General Hospital (LGH). This partnership resulted in the clearance of the backlog, with over 300 prostate biopsies performed in a six month span. Moreover, SAH's contribution extended beyond service delivery, including training local staff, enhancing clinical processes, thus transforming LGH from having the most deteriorating backlog of cancer patients in the country to one of the most improved within the NHS tiering system.



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Finalists

Sian Computers & Healthier Futures Black Country ICS Black Country Connected Programme

We are an SME working within the Black Country and took on the ambitious tender to work with the local NHS ICB as a trusted partner to support their wide-ranging programme to tackle digital inequality in the system. We have become a symbiotic provider of services using our local experience and community relationships alongside their advice and guidance in support requirements to enable those in need support to access not only NHS services but digital life support in general. We have both learned from the relationship and we would encourage this type of arrangement to all NHS systems.

SILVER
WINNER

Southport and Formby Health and Community Cardiology Service Community Cardiology Service

Southport and Formby Health (GP Federation) provide a Community Cardiology Service which commenced on 1st April 2017 as a pilot scheme operating out of a local GP practice. The service is available to 128,000 patients in Southport and Formby. The clinically provision is provided by Venturi Cardiology who provide consultant cardiologist and physiologist team. The Clinical Commissioning Group (CCG) where looking to formally commission the service as the blueprint for all community cardiology services. The service has been hugely successful and was recently commissioned by the NHS Southport & Formby CCG 2021.

BEST CONSULTANCY PARTNERSHIP WITH THE NHS

This award recognised consultants demonstrating a positive working partnership with an NHS organisation, with excellent levels of service delivery, best practice, value for money and demonstrable results.

BP3 Global Ltd in partnership with Mersey and West Lancashire Teaching Hospitals Trust

Leveraging automation to put our people first through a HealthTech Partnership with BP3 Global Ltd.

Through our long-term partnership with BP3, our Employment Services Division initiated a Robotic Process Automation (RPA) journey focusing on HR functions such as Payroll, Pensions, and HR Admin. We've expanded automation to encompass Trust-wide processes e.g. recruitment, new starter processing, training compliance, and personal development. Our processes are expanding from MWL to support multiple Trusts via our Shared Services arrangement.

This enhancement directly benefits our staff. The Personal Development Bot has saved more than 1131 hours for line managers at the Trust, enabling allocation of time to support teams and patients effectively, reducing the burden on NHS resourcing.

Changeology.Group, Lancashire and South Cumbria Diagnostic Collaborative, University Hospitals of Morecambe Bay, Blackpool Teaching Hospitals, East Lancashire Hospitals Trust and Lancashire Teaching Hospitals Trust The North West Endoscopy Improvement Programme

In the wake of the pandemic, the Endoscopy Departments in the North West Region (NW) were faced with escalated waiting lists in volume and time, as well as, breach issues. Each of the four Trusts in the NW recognised the need for a unified recovery plan. As a result, the Lancashire and South Cumbria Diagnostic Collaborative partnered with changeology.group for a year-long transformation initiative. This collaboration introduced a standardised, quantifiable, and sustainable change, which resulted in a 46% reduction in breaches and an anticipated delivery of 8,709 patients across Lancashire and South Cumbria.

BRONZE
WINNER

Finalists

NHS Shared Business Services with Medway FT **NHS Workforce Retention Decoded**

NHS Shared Business Services has worked with Medway NHS Foundation Trust to develop an analytics solution capable of predicting which members of staff they are at risk of losing. This allows the trust to implement support strategies to reduce employee turnover, enabling potential savings of up to £1.5million each year in recruitment and training costs.

Optum, Cheshire and Merseyside ICB and Health Innovation North West Coast **Cheshire & Merseyside Fuel Poverty: Addressing health inequalities through partnership and collaboration**

Some of the most deprived populations in England are registered to GP practices within Cheshire and Merseyside Integrated Care System (ICS), with two specific Places being the second and third most deprived in England. In efforts to reduce health inequalities and meet Core20PLUS5 targets, the Integrated Care Board (ICB) asked Optum to help improve the lives of populations most at risk of being negatively impacted by fuel poverty. This project is an excellent example of collaborative working and how effective partnerships can quickly reap benefits for people and service providers

Productive Partners & Cheshire and Merseyside **Theatre Academy**

We are training over 50 staff from Cheshire and Merseyside to implement theatre productivity techniques and reduce reliance on external contractors and consultancies.

The programme trained 1-3 representatives from each trust in Cheshire and Merseyside to run an effective theatre programme, focusing on scheduling, pre-operative assessment and flow through theatres. The programme upskilled local staff and steered a system-wide theatre productivity programme, with a monthly ICB steering group and workshops, with each trust focusing on local issues and solutions. The programme used consultancy approaches and techniques to enable sustainable changes and solid local buy-in.

SILVER
WINNER

Redmoor Health & North Central London ICB **Strategic Partnership**

Digital transformation in primary care is a key aim for the NHS and the NHS long-term plan. In 2019, a 5-year funding stream through the Digital First Programme was set out to address the needs of digital transformation. North Central London ICB has commissioned Redmoor Health as a strategic partner for Digital transformation. This is the 2nd year that Redmoor Health have been commissioned to work alongside NCL.

SARD JV & Oxleas FT **Strengthening Medical Workforce Planning via Service Demand Modelling**

SARDJV was commissioned by Oxleas NHS Foundation Trust to strengthen their approach to Consultant Medical Job Planning, by developing patient-based demand models for their clinical teams. The initiative has helped the Trust to understand whether its current workforce meets the needs of the patients, and to identify gaps in capacity to inform future recruitment strategies and decisions to right-size the workforce and consider new ways of working. The program of work was funded via NHSE's Unified Tech Fund and included the development of a web-based Team Job Planning toolkit, to establish demand and compare it against job planned activity (capacity).

Sian Computers & Healthier Futures Black Country ICS **Black Country Connected Programme**

We are an SME working within the Black Country and took on the ambitious tender to work with the local NHS ICB as a trusted partner to support their wide-ranging programme to tackle digital inequality in the system. We have become a symbiotic provider of services using our local experience and community relationships alongside their advice and guidance in support requirements to enable those in need support to access not only NHS services but digital life support in general. We have both learned from the relationship and we would encourage this type of arrangement to all NHS systems.



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Finalists

This entry was recognised by the panel as an exemplar of the kind of work that should be happening more throughout the NHS. Their innovative approach to developing strategy with positive engagement truly impressed the judges.

**GOLD
WINNER**

Strasys & Alder Hey Children's FT

Using an evidence and insight-led approach to think differently and reshape Alder Hey's future

Alder Hey is a pioneer in innovation. However, to make a real difference to the children, young people and families (CYPF) they serve, they identified a need to do more to tackle health inequalities and felt that the system as a whole was letting them down.

Strasys brought radical thinking, not a cookie-cutter approach, to help them deliver a clear plan. Through a unique combination of analytics, subject matter expertise, scientific rigour and personal empowerment, Strasys established a deep understanding of its capabilities and population needs, enabling Alder Hey to bring all its resources to bear and reshape the future.

BEST EDUCATIONAL PROGRAMME FOR THE NHS

This award recognised educational programmes which have improved the skills and knowledge of staff within an NHS organisation.

Above Difference & United Lincolnshire Hospitals Trust

Leading & Engaging Inclusively with Cultural Intelligence For NHS Leaders Inclusive Leadership Programme

We present our flagship programme, Leading and Engaging Inclusively with Cultural Intelligence, delivered at the United Lincolnshire Hospitals NHS Trust. Serving over 400 of the Trust's leaders and managers, from the Board to Ward Managers, our programme provides a unique fusion of evidence based tools; Cultural Intelligence(CQ), Value Driven Leadership, Intentional Inclusive Leadership, and strategic Change Management. A cornerstone of this initiative was the upskilling of internal Change Facilitators who we equipped to continue rolling out the programme. They have now delivered the programme to over 350 leaders and managers across the Trust.

The judges found this to be a forward-thinking education initiative that supports diverse career paths and aligns with NHS workforce goals. There are demonstrable productive outcomes here for both staff and patients, and the broad impact is commendable.

**GOLD
WINNER**

Anglia Ruskin University

NHS Clinical Entrepreneur Programme

The NHS Clinical Entrepreneur Programme is a workforce development programme for all NHS staff. Established in 2016, it aims to support healthcare staff to develop the entrepreneurial skills, knowledge and experience needed to successfully develop and spread innovation, for the benefit for patients, the public, and the wider NHS. The programme offers a range of support including education and learning, mentoring, networking, and access to exclusive opportunities, expertise, and resources.

It enables staff to develop innovations and commercial ideas whilst continuing to work in the NHS and fosters a culture for innovation and entrepreneurialism.

Finalists

Four Eyes Insight and NHSE South West Region, London Region and Cheshire and Merseyside Cancer Alliance/Network

Endoscopy Educational Programme - A Multi-Region Approach

Working in collaboration with NHSE South West region, NHS London region and Cheshire and Merseyside Cancer Alliance/Network, Four Eyes Insight set out to develop and test an approach to recognise the key role that the admin and clerical workforce has in the delivery of endoscopy services and to inform further development of this workforce group which could continue via the development of regional Endoscopy Academies.

The project had ambitions to achieve national training rollout through the NHS Endoscopy Academies and ensure the hosting of administrative competencies through the Joint Advisory Group (JAG) IT provider.

HARTMANN & Dudley Group FT

Using gamification to increase knowledge in wound care

Working in partnership with NHS Trusts to develop and implement a unique & fun way of learning using Gamification. Game of Wounds (GOW's) was developed to enhance the learning of Health Care Professionals (HCP's) through playing games such as Snakes and Ladders, Play your cards right and an adaptation called Dress off. This concept has proven to encourage, motivate and improve knowledge through a positive fun and relaxed learning experience. 97% of HCPs who have taken part in GOWs would recommend it to a colleague and 94% of HCPs stated this style of learning engaged them more than previous education.

Health Dynamics & Buckinghamshire Health and Social Care Academy

Workforce Planning for System & Place through Action Learning

Our partnership delivers a comprehensive educational programme aimed at transforming health and care through applied workforce planning. It offers targeted workshops catering to system-wide professionals at all levels, from newcomers to experienced analysts and operational leaders. The program's outcomes include increased workforce planning competence, better alignment with organisational goals, and improved staff well-being and patient outcomes when implemented. Knowledge is actively spread, involving diverse stakeholders, through action based learning sets and the value delivered includes cost-effective training and enhanced patient care. Our project stands out as innovative and impactful elevating applied workforce planning in both health & social care.

Integrated Care 24, NHS East of England Deanery, Broomfield Hospital FT and Mid and South ICB

Delivering the NHS Enhance Programme for Foundation Year 2 Doctors

Integrated Care 24 (IC24) in conjunction with Health Education England (HEE) and Broomfield Hospital Foundation Trust (BHFT) to undertake training of Foundation Year 2 (FY2) doctors within the urgent care setting. Integrated Care 24 working with system partners would deliver the HEE Enhance programme. The Enhance programme (NHS England) is a new educational offer from HEE supporting future doctors to develop generalist skills designed to help them meet future predicted NHS healthcare demands with respect for patient, learner and healthcare system needs. This involves Generalist Longitudinal Integrated Clerkship (GLIC) placements for Foundation doctors in the community alongside their hospital posts.

Productive Partners & Cheshire and Merseyside

Theatre Academy

We are training over 50 staff from Cheshire and Merseyside to implement theatre productivity techniques and reduce reliance on external contractors and consultancies.

The programme trained 1-3 representatives from each trust in Cheshire and Merseyside to run an effective theatre programme, focusing on scheduling, pre-operative assessment and flow through theatres. The programme upskilled local staff and steered a system-wide theatre productivity programme, with a monthly ICB steering group and workshops, with each trust focusing on local issues and solutions. The programme used consultancy approaches and techniques to enable sustainable changes and solid local buy-in.

**BRONZE
WINNER**

Finalists

Prostate Cancer UK, 38 NHS Trusts and Living Potential

Prostate Cancer UK - Clinical Champions

Prostate Cancer UK have partnered with 65 NHS clinicians over a two-year period, to deliver sustainable change and improvement to prostate cancer services. Over 42,210 patients have benefited from the programme.

Our programme supports clinicians to deliver sustainable change, across all areas of the prostate cancer pathway, meaning men benefit from the point of diagnosis and throughout their cancer pathway. Covid caused urology referrals to plummet further and for longer than any other cancer type, but since March 2022 they have risen above pre-pandemic norms - this programme has supported trusts to manage this demand and recover post covid.

SILVER
WINNER

Take Point Training & Barts Health Trust

Self, Teams and Team of Teams (STATT) Programme

Barts Health NHS Trust launched the Self, Teams and Team of Teams (STATT) programme via the Education Academy in partnership with Take Point Training, aiming to restore team connections and resilience post-pandemic. Initially designed for clinical staff, the programme expanded to encompass the multi-disciplinary team, fostering a unified approach of common language and collaboration. STATT facilitated staff realignment towards exceptional patient care and wellbeing. STATT helped Barts Health emerge from the pandemic with greater cohesion and readiness to meet the challenges ahead. The programme's success demonstrates the power of investing in staff to improve patient care and service delivery.

BEST ELECTIVE CARE RECOVERY INITIATIVE

This award recognised a supplier or service provider to the NHS supporting elective care recovery efforts, with proven outcomes that significantly reduced the backlog and/or contributed significantly to diagnosis and earlier-stage intervention on a large scale.

18 Week Support with North West Anglia FT

Clearing the 78 week waiters at NWAFT

Partnering with North-West Anglia Foundation Trust, 18 Week Support efficiently eradicated a 78-week wait backlog in ENT and Ophthalmology by March 2023. We implemented a full-pathway approach with diagnostic teams working weekends, took over from a failing insource provider, conducted pre-assessments, and ensured surgeries within six weeks. The successful elimination of the backlog, alongside improved patient satisfaction and staff morale, demonstrated the efficacy of our model, which is now poised for replication across other specialties to tackle a 65-week backlog.

18 Week Support working in partnership with the Royal Surrey FT

Pioneering Patient-Centric Solutions with the One-Stop Approach to Audio-Vestibular and Otology Services.

The Royal Surrey County Hospital partnered with 18 Week Support (18WS) to address lengthy waiting times for vestibular and otology services. Introducing an innovative one-stop model on weekends, patients received comprehensive diagnoses in a single visit, eliminating months-long waits. This collaboration streamlined patient care, reduced operational costs, and optimised staff utilisation. The model's success garnered interest from other trusts, positioning it as a potential blueprint for future medical services.

Finalists

Boston Scientific & Bradford Royal Infirmary

Bradford Royal Infirmary & Boston Scientific - Utilising Rezum to help with post pandemic BPH waiting lists

The first full year of patients being treated with Rezum for benign prostatic hyperplasia (BPH) at Bradford Royal Infirmary (BRI) was 2022.

30% of patients receiving surgery for BPH received a Rezum treatment at BRI (64/201) during this period. This meant a saving of around 128 bed days and 64 hours of theatre time compared to the only previous surgical option offered (TURP), meaning:

- Beds/ and theatre time were freed up for high priority procedures
- Surgical activity on BPH patients was 140% of pre-covid levels, (helping to tackle inflated waiting lists)
- A reduction in referral to treatment times for patients

C2-Ai & Cheshire and Merseyside ICS

AI-backed stratification and prioritisation of the elective waiting list

The C2-Ai PTL Risk Stratification model, commissioned by NHSE and developed with C&M ICS, risk stratifies the elective surgical waiting list based on clinical need (underlying condition/comorbidities), urgency (impact of deterioration) and incorporates the impacts of social determinants of health. It also directs patients to waiting well programmes.

NHSE evaluation: >8% reduction in emergency admissions, saving >1 bed-day for every patient on the elective waiting list, £9 per patient triage, and (Waiting Well) - 4.2 bed-day reduction in LoS and 56% reduction in complications.

Peer-reviewed publications including BMJ, NHSX Blueprint and GIRFT recommendations, the tool has been deployed across multiple ICSs/Trusts.

SILVER
WINNER

Changeology.Group, Lancashire and South Cumbria Diagnostic Collaborative, University Hospitals of Morecambe Bay, Blackpool Teaching Hospitals, East Lancashire Hospitals Trust and Lancashire Teaching Hospitals Trust

The North West Endoscopy Improvement Programme

In the wake of the pandemic, the Endoscopy Departments in the North West Region (NW) were faced with escalated waiting lists in volume and time, as well as, breach issues. Each of the four Trusts in the NW recognised the need for a unified recovery plan. As a result, the Lancashire and South Cumbria Diagnostic Collaborative partnered with changeology.group for a year-long transformation initiative. This collaboration introduced a standardised, quantifiable, and sustainable change, which resulted in a 46% reduction in breaches and an anticipated delivery of 8,709 patients across Lancashire and South Cumbria.

Four Eyes Insight and Walsall Healthcare Trust

Improving Outpatient Services and Addressing Health Inequalities

NHS England Elective Care Improvement Support Team (IST) undertook a qualitative diagnostic review of Walsall Healthcare NHS Trust's (WHNT) outpatient booking processes.

Keen to address the recommendations made, WHNT embarked on a transformative programme and requested support from Four Eyes Insight to overhaul the outpatient booking processes, combat high DNA rates, and optimise clinic utilisation, while ensuring equitable access to healthcare in a region struggling with health inequalities.

The programme launched with an Insight and Discovery Phase, followed by implementation, delivery period and a sustainable handover period, that saw many benefits, including a 4.8% improvement in booked utilisation.



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Finalists

IBM & University Hospitals Coventry and Warwickshire Trust

Optimising outpatient performance - design and technology

University Hospitals Coventry & Warwickshire NHS Trust partnered with IBM to improve the experience of patients on waiting lists and reduce the elective backlog. We used novel analytics to analyse outpatient data, identifying areas of inefficiency to increase outpatient productivity. The team co-created improvement interventions and analysed their impact.

First, we identified immediate inefficiencies within the booking centre process. We implemented digital capabilities to reduce the burden on administrative teams and improve patient experience.

We then applied process mining to outpatient processes. We used insights from this novel approach to deliver interventions that improved both operational and clinical efficiency.

BRONZE
WINNER

The judges felt that this initiative is a noteworthy example of cost-effective change implementation, with a positive impact on staff morale and patient outcomes over time. It holds potential for more widespread adoption, offering improved value and expanded opportunities.

GOLD
WINNER

Johnson & Johnson and Somerset FT

Musgrove Park Hospital, Taunton Day Case Arthroplasty Service

Post-pandemic, and with an increasing elective waiting list, it was the objective of the Orthopaedic team to safely operate on suitable patients as day cases to reduce the impact on both the waiting lists and bed availability. With a focus on Enhanced Recovery, a day case pathway was shaped with patient and ward based materials to support the efficient running of the service, ensuring patient expectations were met and that patients could be safely discharged on the same day with a robust follow up care plan for the weeks and months following.

Medefer & Dorset County Hospital FT

Innovating Gastroenterology Through Virtual Outpatient Services

Dorset County Hospital NHS Foundation Trust [DCH] requested the support of Medefer to assist in managing the backlog of patients within the gastroenterology department who had been waiting an excessive period of time due to COVID and had been exacerbated by other factors.

DCH required prompt resolution of clinical capacity issues, assistance for patients with prolonged waiting times, and attainment of the national goal of zero patients waiting for 104 weeks by September 2022, and none surpassing 78 weeks by March 2023.

Finalists

BEST HEALTHCARE ANALYTICS PROJECT FOR THE NHS

This award recognised those who have made provided a high-quality service to NHS clients, which then provided useful information to allow the organisation to pursue improvements.

Changeology Group & Airedale and West Yorkshire & Harrogate Cancer Alliance

HODU - Using Analytics for Effective Patient Scheduling and Resource Planning

AGH's HODU faced mounting pressure to meet growing demand despite a significant investment in renovations. This led to long wait times, excessive costs, suboptimal patient experiences and staff fatigue. Through analytics and simulation, Changeology targeted scheduling inefficiencies to improve patient and staff experiences while reducing costs. By championing data-driven decision-making, leveraging data and collaborative efforts to achieve significant outcomes:

5% increase in patient throughput

50% reduction in wait times

75% decrease in overtime

A nurse on the unit remarked, If every day was like this, everyone's [patients and staff] life would be a lot easier, underscoring the project's transformative impact.

SILVER
WINNER

This is a project that demonstrates how committed leadership in collaboration with commercial partners can make an immediate and lasting impact. The delivery of measurable and sustainable efficiencies that improve care, working lives and patient experience at pace is highly replicable and should lead to systematic change in how the NHS approaches improvement.

GOLD
WINNER

IBM & University Hospitals Coventry and Warwickshire Trust

Optimising Outpatient efficiency and experience

UHCW partnered with IBM to reduce the elective backlog by harnessing the power of analytics. Using novel analysis on outpatient data, the team identified areas of inefficiency, co-created improvement interventions, then re-measured to understand their impact.

The project combined traditional and novel analysis techniques to accelerate speed to value:

- 1) Phase one identified inefficiencies within the booking centre process through the analysis of performance data.
- 2) Phase two used process mining to make new links between data sets and develop novel findings to improve outpatient processes.

Locum's Nest & University Hospitals Dorset FT

How a personalised and dynamic data dashboard led to harmonised rates and equal opportunities for doctors across hospital sites

Despite merging into one organisation in 2022 University Hospitals Dorset NHS Foundation Trust (UHD), The Trust had a complete absence of rate harmonisation across different hospital sites. But ahead of rotation day in August 2022, Locum's Nest were tasked with creating a bespoke data dashboard, to provide visibility into harmonised rates across the organisation, facilitating better decision-making and rate control measures. It has seen improvement in shift fill rate and transparency in communications, and a happier fairer workforce, which has led to improvements in continuity of care.



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Finalists

Oberoi Consulting & Darlington PCN Stroke Prevention in Atrial Fibrillation

The Oberoi Disease Management Digital Audit Platform for AF has made a pivotal advancement in stroke prevention in patients with AF across Darlington PCN.

Darlington PCN began this journey with high AF prevalence & anticoagulation rates. The introduction of the platform elevated prevalence & anticoagulation rates even higher whilst ensuring patients prescribed anticoagulation received correct therapeutic doses.

By integrating search/alert features within GP clinical systems, we enabled proactive/opportunistic identification of patients missing from AF registers, high-risk patients not receiving anticoagulation, or on sub-therapeutic doses of an anticoagulant. Interactive benchmarking dashboards across the PCN coupled with quarterly feedback loops & goal-setting practices empowered clinicians.

PwC & University Hospitals of Leicester Trust Transforming Leicester's Hospitals - New Hospital Modelling and capacity configuration tool and insights solution

NHS Hospitals face significant challenges: increased demand for services, ageing estates and thinly spread services. The need to reconfigure/build hospitals fit for the future is essential.

An analytics project undertaken by PwC alongside UHL NHS Trust supports the NHS and national New Hospitals Programme participants with the insights to better plan and configure hospitals to meet demand and be fit for the future.

Hospitals are complex, with many interdependencies, and need to understand future demand, impacts of clinical interventions, new models of care and how these translate to improved care delivery and future bed, OP rooms and theatres requirement.

Snowflake & NHS Greater Manchester Maximising the prevention of cardiovascular disease using data

Cardiovascular diseases (CVDs) are the leading cause of death globally, causing an estimated 17.9 million deaths in 2019. CVD prevention is a key priority of the NHS Long Term Plan and NHS GM ICS. CVD Prevention encompasses primary prevention through risk stratification, secondary prevention through modification of key risk factors & tertiary prevention to reduce future risk of events; and therefore, necessitates a data driven approach. To utilise a population health management lens to understand the inequalities in care and burden and impact of CVDs across the GM population; using data to identify, target and prioritise those at most risk.

Strasys & Mid Cheshire Hospitals FT Making Place happen - Building a sustainable health and care system for local communities in Cheshire

Mid Cheshire Hospitals NHS Foundation Trust (MCHFT) is an award-winning organisation. In 2021 they faced a growing backlog, performance pressures, exhausted staff, burgeoning compliance requirements, a plethora of transformation initiatives eg an electronic patient record/digital clinical system, a new hospital build and system reconfiguration challenges. It was clear to the leadership that it needed to think differently and have new ideas.

Strasys, a leading analytics and innovation agency, was asked by the Board to support a strategy refresh aimed at how best to create clinically and financially sustainable care to meet changing and growing needs of the local population.

**BRONZE
WINNER**

Finalists

Unity Insights & Foundry Healthcare Lewes & Health Innovation Kent Surrey Sussex An evidenced-based roadmap for transforming Primary Care

Over the last 5 years, Foundry Healthcare Lewes ('Foundry'), a single practice PCN, has implemented transformational changes with the goal of building a more resilient model of primary care based on population health management principles. The interventions implemented included patient segmentation, demand and capacity modelling, workforce re-engineering, estate management, and establishment of the continuing care teams for complex and frail patients and a Green Hub for urgent on the day access. In 2022, Unity Insights was commissioned by Health Innovation Kent Surrey Sussex (HIKSS) to perform a retrospective impact assessment of the Foundry model of care.

Unity Insights & NHS Sussex Winter Fund Evaluation 2022/23- Planning for 2023-2024

NHS Sussex committed funding to support primary care through the winter period of 2022/23 with the aim to protect and expand services under seasonal pressures. In turn, by protecting and expanding primary care, benefits were expected to also be realised across the wider healthcare system by supporting preventative medicine and redirecting patients from acute services.

Unity Insights were commissioned by NHS Sussex ICB to evaluate four projects that were delivered through the winter funding in 2022/23 to understand the impacts and identify learning opportunities, with a view to shaping future winter funding initiatives in Sussex.

BEST HEALTHCARE PROVIDER PARTNERSHIP WITH THE NHS

This award recognised companies which helped the NHS by providing excellent and pioneering services.

Children's Complex Care by Voyage Care & Surrey Children and Family Health Children's Continuing Care Team

Better Together: Delivering best outcomes for CYP with complex care needs

Since 2021, Children's Complex Care by Voyage Care have enjoyed a partnership with the Children's Continuing Care Team (CCCT) at Children and Family Health Surrey (CFHS). As an extension of their team, we help them deliver discharge support, offering truly child-centred complex care and support and meaningful outcomes.

With transparency and quality assurance at its core, our collaboration is built on shared values, and goals. Together, we're focus on children and young people we support, ensuring they receive relevant and effective care, regardless of who delivers it. This has been extremely successful in delivering holistic, sustainable, and high-quality localised care.

Core Prescribing Solutions

Exploring the Impact of Collaborative Partnerships: Specialist Clinical Pharmacy Service Providers and Primary Care Networks

Nationwide, Primary Care Networks are encountering challenges in hiring, training, and retaining highly proficient clinical pharmacists to assist their primary care teams and patients.

Core Prescribing Solutions is collaborating nationwide to assist PCNs in providing a technologically enhanced clinical pharmacy service, addressing challenges effectively. This initiative, implemented on a large scale, has not only enhanced patient outcomes but also alleviated the workload for GPs.



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Finalists

DELT Shared Services, Integy, NASGP & Devon ICB GP in the Cloud

GPiTC overcomes a fundamental issue in the development of digital primary care solutions. Our technology enables GP's, located anywhere in the UK, to carry out consultations with patients via the internet, using a secure cloud-based virtual desktop without causing restrictions to a practices internal clinical system and while allowing them to access all of a practices systems. The development of this ground-breaking technology is the result of the collaboration between partners – Devon ICB, DELT Shared Services, Intergy and NASGP. The results have been significant savings to primary care, improved patient care and improved staff work-life balance.

SILVER
WINNER

Ergea UK and Ireland, St James Oncology SPC Limited, Equans, and the Leeds Teaching Hospitals NHS Trust

Elevating the Leeds Cancer Centre's Capabilities

The Leeds Cancer Centre has extended its Managed Equipment Service (MES) partnership, ensuring the replacement and maintenance of radiotherapy and diagnostic equipment over a 15-year period. Ergéa, St James's Oncology (SJO), Equans, and Leeds Teaching Hospitals NHS Trust (LTHT), have collaborated to enhance its capabilities as a leading national provider of cancer services. This extension includes the installation of cutting-edge radiology and radiotherapy systems, advanced imaging and medical solutions that guarantee an uptime of over 98% and improved patient and professional experience going forward. Through this collaboration, 80,000 treatments were delivered in 2022, underscoring the partnership's commitment to supporting healthcare.

InHealth Group and Somerset, Wiltshire, Avon & Gloucestershire Cancer Alliance

Improving patient outcomes through the Targeted Lung Health Check programme in the South West

This Targeted Lung Health Check (TLHC) programme has increased early diagnosis of lung cancer and contributed to achieving the target set out in the NHS Long Term Plan for three quarters of cancers being diagnosed as stage 1 or 2 by 2028. Somerset, Wiltshire, Avon & Gloucestershire Cancer Alliance (SWAG CA) aimed to invite 27,000 eligible individuals (7% of total population) by end of March 2024, and as they were unable to provide the service with current workforce and system capabilities, InHealth's partnership has contributed to high uptake rates and fantastic outcomes.

The panel were unanimous in the decision that this scheme deserves recognition for its achievement of a notable cultural shift in collaboration between the NHS and independent providers. This is a showcase of exemplary and innovative work with clear impact and measurable effects on performance standards.

GOLD
WINNER

InHealth Group, Bristol, North Somerset and South Gloucestershire ICB, North Bristol Trust, University Hospitals Bristol and Weston FT, InHealth - Prime Endoscopy, South West Endoscopy Training Academy, Health Education England, NHS England

Innovative partnership workforce solution to support endoscopy training lists

As demand for gastrointestinal endoscopy continues to rise, so does the importance of planning and training a future endoscopy workforce. With training of future endoscopists limited by current acute endoscopy unit capacity, this innovative approach offers an alternative option to support and accelerate endoscopy training and increase capacity that ultimately supports patient care. As such, it is a fantastic example of how collaboration and partnership working between independent sector and NHS partners can bring tangible benefits to endoscopy pathways.

Finalists

Samson Forth Associates Limited & South Tyneside and Sunderland FT **Shoulder Reduction Bench Commercialisation Project**

BRONZE
WINNER

The project concerns the engineering development and commercialisation of a Shoulder Reduction Bench used to provide an easier, more efficient and cost-effective treatment for shoulder dislocations.

The project took a proven prototype model developed by the South Tyneside & Sunderland Trust and looked to commercialise it using an engineering approach to optimise the design and reduce associated fabrication costs as well as incorporating a number of design improvements.

TFS Healthcare in partnership with Kent Community Health FT

TFS Healthcare managed service for a 15 bed nursing and clinical therapy unit at Kent Community Health FT

TFS Healthcare worked in collaboration with Kent Community Health NHS Foundation Trust (KCHFT) to mobilise a nursing and therapy clinical service for a 15-bed rehabilitation ward throughout extreme winter pressures. Prior to the contract the ward was empty and not utilised, therefore, without the managed service to clinically support patients it would have remained closed and the identified pressure on KCHFT and wider NHS system's bed capacity would have been further intensified. TFS are proud to have partnered KCHFT in these challenging times; feedback stated - The Trust has complete faith in TFS and the exemplary service they provide

Vita Health Group and Essex Partnership University FT **Mental Health Services**

Vita Health Group (VHG) was commissioned by Basildon & Brentwood (B&B) CCG in 2018 (contract live in 2019) to adopt, develop, and run a NICE compliant Talking Therapies Service treating mild-moderate and moderate-severe common mental health conditions to a diverse population of c.285,000, aged 16+ with registered GP. The partnership started with a contract to deliver Step 1-3 interventions but has since grown with B&B CCG commissioning VHG to further provide Step 4 interventions for people living with severe mental illness (SMI), Mental Health Practitioners Service, Employment Support Service, and Physical Health SMI Outreach Programme.



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Finalists

BEST LEGAL SERVICES PARTNERSHIP WITH THE NHS

This award recognised that external legal service providers can play an important complementary role to in-house legal staff, offering expert advice and additional capacity at times of stress.

The panel recognised the strong collaboration demonstrated here, which is clear in the cohesive teamwork and impressive sharing of information from both sides of the partnership. There is evidence of possibility for broader regional and national impact, with ongoing dissemination efforts showcasing the project's efficiency, cost savings and enhanced patient experiences.

**GOLD
WINNER**

Hempsons LLP, Leeds Teaching Hospitals Trust, Calderdale and Huddersfield FT & Mid Yorkshire Teaching Trust

Pan-Pathology Procurement - Procurement of a Pathology Managed Service Contract across three Trusts

Leeds Teaching Hospitals NHS Trust collaborated with Mid Yorkshire Teaching NHS Trust and Calderdale & Huddersfield NHS FT on a Pan-Pathology managed service contract. The total potential value of £475m makes it one of the largest contracts in this sector.

Hempsons LLP supported and advised, as a core member of the project team, on the procurement process (April 2021 – current) to successfully deliver a single managed service contract across the three Trusts.

The contract will deliver £30m in savings for the managed service element and a further £30m+ in efficiencies that the network will realise from the managed service support.

Ward Hadaway LLP & NHS Partners

PFI Monitoring Service

The team has developed an innovative, game changing service that's completely transformed how NHS clients monitor quality and performance of a PFI contractor to ensure its buildings are fit for purpose and services are provided in accordance with contractual requirements.

Through the PFI monitoring service, we analyse the contractor's performance to verify whether the monthly cost invoiced for contract performance is correct. Every element is checked, monitored and diligently reported on to ensure contractual obligations have been met. We continually challenge the standard of works and services and report what needs to be addressed or rectified to the PFI contractor.

**SILVER
WINNER**

Weightmans LLP and Central and North West London FT

Working collaboratively to deliver legal services through a long term secondment

The project, which has run over the last nine years and is still ongoing, has involved the secondment of a solicitor to Central and North West London NHS Foundation Trust (CNWL) in a senior legal role.

**BRONZE
WINNER**

Finalists

BEST MENTAL HEALTH PARTNERSHIP WITH THE NHS

This award recognised the partnerships enabling the delivery of better mental health services, putting patients at the centre of care, engaging the community and reducing stigma.

Advantage Mentoring CIC

The Advantage Programme

Advantage is a unique partnership between two anchor institutions – the charitable arms of professional football clubs; known as Club Community Organisations, and their local NHS Trusts.

The flagship programme increases access to CAMHS, helps tackle waiting times and reduces Health Inequalities and builds capacity without taking away from NHS staff time to achieve access targets by providing weekly 1-2-1 mentoring support for young people aged 11-21 with mild-moderate mental health needs. We provide key interventions and assistance for young people to proactively manage their mental wellbeing, re-establish aspirations and a sense of connection within the 'Getting Help' and 'Getting support' aspect of the Anna Freud Centre Thrive Framework.

Birchwood Crisis and Information Centre & Lancashire and South Cumbria FT CYPMH LPC

Retreat@Birchwood

Birchwood were recently chosen by the Lancashire and South Cumbria Lead Provider Collaborative to develop a new, exciting and unique service for Young People aged 16 and 17 years who are experiencing acute mental health problems and need a short period of support in a non-clinical residential setting.

The model we have developed is unique, it has not been replicated in other areas of the country and has been designed by young people. The model is specifically aimed at those young people who won't benefit from in-patient care but at the same time present with very complex and challenging problems.

Changes: Health & Wellbeing & North Staffordshire Combined Healthcare Trust

Changes Peer Recovery Coach Service

The partnership between North Staffordshire Combined Healthcare NHS Trust (NSCHT) and the VCSE (Voluntary, Community and Social Enterprise) organisation Changes: Health & Wellbeing strives to integrate community-based and recovery-focused interventions within the Trust's secondary care mental health pathway.

The Peer Recovery Service supplements and reinforces the clinical interventions provided across NSCHT's Community Mental Health Teams (CMHTs) by offering access to 1-2-1 coaching, peer support and psycho-educational programmes. These support service users to make healthy choices, self-manage their conditions, re-engage with their communities and to develop the recovery capital necessary to sustain good mental health.

Concept Health Technologies & Rotherham, Doncaster & South Humber FT

Immersive Talking Therapies, a new Paradim in the recovery of Children and Young Peoples (CYP) mental health

Concept Health Technologies (CHT) pioneering partnership with Rotherham, Doncaster & South Humber NHS Foundation Trust (Trust) introduces 'Relax in VR (program),' a revolutionary mental health program for children and young people (CYP). Employing cutting-edge visualization, exposure therapy, and rapid relaxation techniques, it tackles anxiety and depression, addressing the urgent need for faster access to NHS mental health services. This collaboration aims to reduce waiting times, offer 24/7 supervised support, and empower youth mental health. Together, they're forging a healthier future for the youth, responding to the rising mental health issues among CYP, including school/college absences, with an innovative, alternative approach.



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Finalists

Hackney CVS, ELFT, CAMHS Alliance

Tree of Life

Our project focused on addressing inequalities experienced by African and Caribbean Heritage (ACH) students in accessing the right mental health support at the right time. Our partnership between the NHS, schools and VCSEs, adapted the Tree of Life model and pioneered its use in schools as an ACH peer led and ACH focused approach embedded in the whole school system. Developed in Zimbabwe, the Tree of Life allows culture to be reframed as a strength. The high voluntary access rates and enthusiasm from students and the improvements in mental wellbeing demonstrate the value of providing peer led culturally attuned support.

BRONZE
WINNER

Living Well Consortium, Birmingham Mind and NHS England

grounded. - A first-of-its-kind wellbeing cafe in Birmingham

Founded by the region's two leading mental health organisations, Living Well Consortium and Birmingham Mind, and funded by NHS England, grounded. was established in 2023 and was designed with mindfulness at its heart. The first café of its kind in the West Midlands, it paves the way for making mental health support, mindfulness, and wellbeing accessible to the local community.

From community events and workshops to group and one-to-one therapies – the aim of grounded. is to help people feel better and offer a space for visitors to relax, recover, or recoup.

The judges felt that this was a hugely brave and important project with impressive breadth and range of community groups accessed. It's projects like this that can lead to significant social movements, and the panel applauded the commitment to driving positive change through creative commissioning.

GOLD
WINNER

Rethink Mental Illness & North West London ICB

A social response to suicide prevention using co-production, innovation and Experts by Experience at its core

Evidence suggests suicide prevention strategies must include a grass roots approach to decrease suicide rates. North West London Integrated Care Board and Rethink Mental Illness facilitated a social response to suicide prevention with co-production and Experts by Experience placed centrally. A grant distribution model and offer of suicide awareness training where collaboration, power sharing and the dismantling of hierarchies has yielded fascinating results. Communities co-produced solutions for themselves where social support and connections led to a decrease in isolation, a sense of belonging and a community safety net. Creating a live multi-agency suicide prevention plan impacted locals through webinars /resources.

SilverCloud® by Amwell® & NHS Talking Therapies

Supporting NHS mental health services with digital mental health interventions

SilverCloud® by Amwell® has been an integral partner in supporting mental health services in collaboration with NHS Talking Therapies. Providing digital Cognitive Behavioral Therapy (CBT) programmes, the platform has contributed significantly to the evolving demand for digital services within the NHS. Their joint efforts have streamlined referrals, saved therapist hours, and enhanced clinical efficiency. With a 93% patient satisfaction rate, the partnership has supported individuals in the access of mental health support, particularly during the recent unprecedented demand. This decade-long collaboration has been instrumental in bridging gaps in mental health care, ensuring timely and accessible assistance for those in need.

Finalists

Tellmi & NHS Somerset

Empowering Somerset's Youth With Effective Mental Health Support

From November 2022, young people between the ages of 11 and 18 in Somerset have been able to access the Tellmi service. The service is to provide a secure and safe platform to support those experiencing anxiety or other concerns. It empowers young people to assist each other in a moderated environment, with the help of supportive professionals who can assess any potential harm and provide appropriate support. This approach is expected to improve mental health and reduce the burden on Somerset NHS and local CAMHS teams.

SILVER
WINNER

BEST NOT FOR PROFIT WORKING IN PARTNERSHIP WITH THE NHS

This award recognised the valuable contribution that the not-for-profit sector plays in helping the NHS deliver services.

British Red Cross

Assisted Discharge + Home Care Services

The British Red Cross ambition is to support people with health conditions to lead safe and dignified lives at home through a portfolio of high-quality health services. Our services are designed to be integrated into existing health and care pathways and is tailored to the specific needs of the individual.

The panel were impressed by this highly impactful piece of work, showcasing the significance of engaging users effectively to build trust and address holistic needs. The dedication to delivery of improved outcomes demonstrates a commendable understanding of demographics and an ability to adapt to achieve specific results.

GOLD
WINNER

Bromley, Lewisham and Greenwich Mind & Mind in Bexley & Lambeth and Southwark Mind & South London and Maudsley FT

South East London Suicide Bereavement Service

The SE London Suicide Bereavement Service provides vital emotional and practical support to people who have lost a loved one to suicide. Those bereaved in this way are at greater risk of dying by suicide themselves, so the project aims to reduce the risk of further deaths in this vulnerable group by means of preventative work. Since its inception in 2021, four organisations have worked in partnership to deliver the service: three local Mind charities alongside South London and Maudsley NHS Foundation Trust (SLaM). Support is person-centred, flexible, and non-judgemental, while recognising the importance of managing risk effectively and compassionately.

GL11 Community Hub in partnership with Gloucestershire ICB

GL11 Community Hub working in partnership with NHS Gloucestershire ICB to explore perceptions of pain

"What does it take to live well with chronic pain?" GL11, a Voluntary, Community & Social Enterprise (VCSE) organisation partnered with NHS commissioners to explore the question. We were interested to hear the voice of lived experience and use this to define value in an innovative and impactful way. As well as shaping programme development, this demonstrates the value commissioners place on VCSE partnerships, in contrast to more traditional delivery partnerships.

This approach supports the national personalised care agenda by asking individuals what matters to them and using this to help develop new models of care to support their needs.



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Finalists

Healthcare Design Leadership CIC Design for Healthcare Leaders

Healthcare Design Leadership is a not-for-profit community interest company (CIC), established by a group of leading experts across the fields of healthcare, academia, and the built environment.

The organisation aims to help colleagues from across the NHS and UK health system to become highly informed clients at all levels, by training clinical and managerial personnel on how to effectively engage in the design and development process of hospitals and other healthcare buildings.

Macmillan Cancer Support, Health Innovation Manchester & Greater Manchester Cancer Alliance Innovation in Cancer Care Service

Our shared purpose is "To drive innovation in order to enhance cancer care, support the system in making a shift to earlier cancer diagnosis, deliver excellent patient experience, improve clinical outcomes, and empower and support our workforce". Achieving all of this required a collaborative partnership to identify and match innovative industry solutions with suitable academia, research, education and workforce initiatives. This has been achieved with a 24-month Innovation in Cancer Care Service (ICCS), a partnership pilot between Macmillan Cancer Support, Health Innovation Manchester (HInM) and Greater Manchester Cancer (GMC) Alliance.

n-compass & Bury Care Organisation – part of the Northern Care Alliance Bury Hospital Discharge Project

Bury Carers' Hospital Discharge Project (n-compass Bury Carers' Hub and Bury Care Organisation part of Northern Care Alliance NHS Foundation Trust partnership) aimed to increase carer identification and involve carers in discharge planning. Over 10 months we achieved:

- 278 staff receiving Carers Awareness Training
- 4 onsite Carers' Champions
- 301 carer referrals (including 7 staff self-identifying)
- 186 carers receiving wrap-around support from Bury Carers' Hub
- 37 carers referred to out-of-borough Carers' Services
- 100% carers' reporting increased wellbeing
- Discharge planning informed by carers' expertise, facilitating earlier, safer, and cost-effective discharge
- Legacy plans including onsite self-contained flat enabling caring practice/training and hospital staff carers support package

This collaboration is one of my proudest moments. Patient Experience Lead

Parkinson's UK & NHS Trusts across the UK Bone Health Improvement in Parkinson's

Our project is designed to optimise bone health management for everyone with Parkinson's. This is a partnership between Parkinson's UK and multidisciplinary NHS specialist services in the Parkinson's Excellence Network. We jointly developed and implemented a standardised approach using national osteoporosis guidelines linked to a bespoke Parkinson's algorithm. We showed significant increases in bone health investigation and treatment - there was a 20 percentage point improvement in this measure between successive national audits involving over 260 centres and over 6000 patients. Our work will help prevent hip and other fractures, contributing to improvements in quality of life for people with Parkinson's.

**BRONZE
WINNER**

Port Vale Foundation, North Staffordshire Combined Trust & Stoke City Community Trust Football Communities Combined

Strategic and operational partnerships occur between North Staffordshire Combined Healthcare NHS Trust (NSCHT), and the Club charitable organisations of Port Vale Football Club (PVFC) and Stoke City Football Club (SCFC). These are underpinned by a pledge to address local population mental health needs, deliver within communities and be innovative in providing support. Strengthening and evolving joint working saw an initial focus on delivering support to the local ageing population, this has naturally expanded to mental health inequalities in men over the age of 40 years, young adults (16-25 years) and addressing local population deprivation levels via our wider community provision.

**SILVER
WINNER**

Finalists

Public Health Collaboration

The Lifestyle Club by charity Public Health Collaboration

The Lifestyle Club (TLC) is a programme for adults with type 2 diabetes or prediabetes developed by UK charity Public Health Collaboration (PHC)(1). TLC offers group, structured education with lifetime support, based on the low carbohydrate approach. TLC started as a proof of concept and has subsequently been delivered to over 900 participants and commissioned by 44 GP surgeries. 6-month results show average weight loss of 4.5kg, waist reduction 9.4cm and HbA1c reduction of 10.4 mmol/mol indicating improved diabetes management and, in some cases, full remission from the disease. At £150/ participant TLC represents a cost effective and scalable solution.

BEST PHARMACEUTICAL PARTNERSHIP WITH THE NHS

This award recognised innovative projects which demonstrated best practice and delivered benefits which would have been impossible for the NHS to do by itself.

Boehringer Ingelheim & United Lincolnshire Hospitals Trust

Improving patient health outcomes and optimisation of care through the development of a cardio-diabetes service and in reach programme

SILVER
WINNER

A cardio-diabetic outpatient service and in-reach programme at Lincolnshire Heart Centre(LHC) is helping to reduce recurring heart attacks in people with diabetes by providing a holistic one-stop approach to patient care.

This clinical project set out to streamline the service(s) to improve the outcomes for patients with Type 2 diabetes(T2DM) and cardiovascular-disease. A new service to improve and optimise the management and care of very-high risk patients with T2DM admitted with ACS, has been established at ULHT.

The innovative cardio-diabetic service is run by cardiology ACPs, junior/middle-grade doctors, with support from a consultant cardiologist, diabetologist, and clinical research fellow(CRF).

For more, click [here](#)

The judges felt that this was a great demonstration of effective partnership in this area. The length of time focused on engagement to understand stakeholders and devise a patient-centred solution was particularly impressive, and resulted in an initiative that provides significant improvement to patient outcomes.

GOLD
WINNER

Eli Lilly & Company and The Christie FT

New Models of Complex Adjuvant Care in Patients with early Breast Cancer

New adjuvant treatments for early breast cancer have recently been licensed in the UK, which is undoubtedly good news for patients, however they also bring increased demand on clinical resources in breast cancer services. This was identified as a service delivery problem by The Christie and other oncology centres around the UK.

The Christie and Lilly UK together developed a Joint Working Agreement to design and implement an innovative, centralised service for patients with early breast cancer utilising digital tools and innovative workforce solutions, that could provide a blueprint for other cancer centres.

Finalists

University Hospitals Birmingham FT & MSD

Lung Cancer Pathway Development Program (Collaborative Working Agreement)

Generating detailed insights & understanding of current service delivery. Utilizing the trusts data, aligned with dynamic workshops delivering qualitative/quantitative data, with rigor & vigor. Enabling stakeholders to identify the quick wins that could be implemented immediately e.g. Somerset optimization, plus the granulation for the gap analysis to gain the resources required for the larger deliverables, the opening of ward 513, a dedicated thoracic ward with full staffing, preventing lung cancer operation cancellations which has previously been a weekly occurrence. The delivery of workshops with the cross functional workshops enables solutions that were viable & feasible to emerge & be implemented

BRONZE
WINNER

DATA INTEGRATION PROJECT OF THE YEAR

This award recognised how private sector partners have contributed tools and expertise to transform information flow and improve data-driven decision making across the NHS.

This was a stand-out project due to the sheer scale of ambition, efficacy of teamwork and the results that this enables. There is evidence of clear benefits achieved through this initiative, which has potential to cause a global impact. The judges celebrate the tangible difference made to both the participants and organisations involved.

GOLD
WINNER

Accenture

NHS DigiTrials - Supporting clinical trials that are developing new treatments to improve health and care.

We provide safe, authorised access to patient data to help trials reach and benefit as many people as possible. DigiTrials is a pivotal service within the UK's National Health Service. Partnered with Accenture it is leveraging a wealth of data and the latest technology to aid the revolution of clinical trials.

We aim to streamline the integration of electronic health records and patient data allowing faster and cost-effective trials. The result, the acceleration of drug development for diseases and illnesses that impact many people's lives.

We aim to make participation more accessible for patients and ensure inclusivity by providing safe, authorised access to patient data. The intent, to help clinical trials reach and benefit as many people as possible.

Locum's Nest & Somerset, Wiltshire and Gloucestershire (SWaG) Collaborative Staff

How the Somerset, Wiltshire and Gloucestershire (SWaG) Collaborative Staff is driving regional collaboration, increased visibility and sharing of data and resources to improve NHS service delivery

The Somerset, Wiltshire and Gloucestershire (SWaG) Collaborative Staff Bank was formed, following a grassroots venture which has now grown to see 5 NHS Trusts work together to cross-cover vacant shifts across the region. We share how a bespoke data dashboard, created in unison with all 5 Trusts has improved data visibility and enhanced workforce management. By facilitating easy knowledge and health worker transfer, we were able to demonstrate the real difference working collaboratively makes to NHS organisations.

BRONZE
WINNER

Finalists

Optum and Suffolk and North East Essex ICB

Reducing high-cost service use by preventing falls

Suffolk and North East Essex ICB has employed data-driven decision making for some time, but often in siloes. Choosing to partner with Optum enabled them to link these data and work from one dataset across the whole ICS, allowing teams to agree priorities across populations, implement optimal interventions, and then measure progress and monitor changes in outcomes for specific cohorts.

SILVER
WINNER

DIAGNOSTICS PROJECT OF THE YEAR

This award recognised projects and partnerships that are tangibly improving diagnostic services at a local, regional or national level.

The judges felt that this was an incredible project that has delivered at scale and pace, co-created with patients to address the targeted demographic and ensure valuable results. Well done to all involved.

GOLD
WINNER

Alliance Medical & Northern Care Alliance FT

Oldham Community Diagnostic Centre (CDC) opened in 2022 and is the UK's largest out-of-hospital CDC. It is a partnership between Northern Care Alliance (NCA) and Alliance Medical Limited (AML). AML funded and managed the development of the £10m CDC, mobilising it in under 12 months. Through a joint staffing model, AML and NCA collaboratively deliver a range of diagnostic services, including same-day diagnostic bundles for four new streamlined pathways. These new pathways have already delivered impressive reductions in the average time from referral to decision to treat, improving both patient experience and outcomes.

Changeology.Group, Lancashire and South Cumbria Diagnostic Collaborative, University Hospitals of Morecambe Bay, Blackpool Teaching Hospitals, East Lancashire Hospitals Trust and Lancashire Teaching Hospitals Trust

The North West Endoscopy Improvement Programme

In the wake of the pandemic, the Endoscopy Departments in the North West Region (NW) were faced with escalated waiting lists in volume and time, as well as, breach issues. Each of the four Trusts in the NW recognised the need for a unified recovery plan. As a result, the Lancashire and South Cumbria Diagnostic Collaborative partnered with changeology.group for a year-long transformation initiative. This collaboration introduced a standardised, quantifiable, and sustainable change, which resulted in a 46% reduction in breaches and an anticipated delivery of 8,709 patients across Lancashire and South Cumbria.

Cyted & Lancashire and South Cumbria ICB

CYTOPRIME

The CYTOPRIME1 project successfully implemented capsule sponge testing in primary and community care, a minimally-invasive cancer detection test for Barrett's oesophagus and oesophageal cancer. The test improves patient experience by reducing discomfort and appointment times, while increasing accessibility.

Hospital pressure decreases as patients are triaged and prioritised for endoscopy, shrinking waiting lists and reducing patient anxiety. As a result, primary care clinics were established, nurses trained, and waiting list backlogs cleared for all four NHS pilot trusts. This led to knowledge sharing with other Cancer Alliances for national implementation.

BRONZE
WINNER

Finalists

HealthTrust Europe LLP & Pathlake

Faster Turnaround Times for Pathology Samples Bringing Results To Patients More Rapidly

All diagnostics, including for cancers, go to Pathology services for processing and diagnosis. During this process, patients and their families can feel very anxious whilst waiting for the results. Speeding up this process through technology and Artificial Intelligence helps to turn around the results more quickly and efficiently, bringing the results faster to clinicians and their patients. It also allows an increasing demand for diagnostics to be met, reducing the delays currently experienced.

Hexarad and North West Anglia FT

Transforming Emergency Diagnostics with the Hexarad Hub

A project to transform the out-of-hours diagnostic imaging services with the Hexarad Hub at North West Anglia Foundation Trust (NWAFT). We have created a digital platform that closely integrates the expertise of clinicians and technology teams to deliver better governance, increased clinical capacity, and faster delivery of emergency diagnostic services. The new digital system has streamlined the out-of-hours workflow by enabling better communication and coordination within clinical teams. With a pioneering move away from telephone and paper-based imaging referrals, the Hexarad Hub facilitates better patient care by increasing clinical capacity and eliminating key sources of delay.

SILVER
WINNER

NHS Transformation Unit, part of Midlands and Lancashire CSU

Echocardiography Recovery

NHS Cheshire and Merseyside (C&M) Diagnostic Programme is part of the Cheshire and Merseyside Acute and Specialist Trusts Collaborative (CMAST). A core component of this programme is the Physiological Measurements Network, focussed on recovering services that assess the function of organ systems, including echocardiography.

The NHS Transformation Unit were contracted to support the Physiological Measurements Network. The network wanted to improve echocardiography services, standardise system processes, address the patient backlog and reduce disparities in access. We worked across C&M to design and deliver the Echocardiography Recovery Plan, which achieved a post-covid record number of patients seen within 6 weeks.

Productive Partners and Cheshire and Merseyside Diagnostic Network

Waiting List Recovery Programme

Productive Partners joined the Cheshire & Merseyside Diagnostic Network in October 2022 to support the recovery of the diagnostic DM01 waiting list and expedite the clearance of long-waiting patients in diagnostics across C&M.

Over the past 18 months this partnership, working with all 12 Acute providers within the region, has helped to reduce the number of patients waiting over 26 weeks by 97%.

The programme has and continues to focus on embedding sustainable approaches to provider-to-provider collaboration and knowledge sharing to accelerate the journey towards 95% of patients seen within 6 weeks.

Salutare Group & Royal Free London FT

Digital Phlebotomy - Anywhere, anytime, every patient

To capture all GP and hospital test requests into a single cloud based platform that can be accessed anywhere, anytime and for every patient. The platform sends out a digital blood form with link to book blood tests. Patient checks in (no paper form) using QR code (digital blood form) or name and date of birth. Analyser-ready barcode printed (no re-labelling in pathology specimen reception). Phlebotomist scans bar code of tubes taken to update date and time taken in EPR. Full audit trail of every sample with data metrics for managers.

Finalists

ENVIRONMENTAL SUSTAINABILITY PROJECT OF THE YEAR

This award recognised organisations which helped the NHS embark on its Green Plan by reducing environmental impact significantly in one or more areas.

Definition Health & University Hospitals Sussex Trust

Adopting a digital solution to reduce carbon emissions across surgical pathways.

Definition Health and University Hospital Sussex working in partnership to assess the impact of a 'Green Patient Pathway' to reduce carbon emissions and increase the sustainability of healthcare.

In addition to the sustainability goals, the project addresses specific challenges present in the NHS today, driving operational efficiency to reduce the 2.15m patients waiting longer than 18 weeks, reduce 14% of surgeries cancelled and improve the quality of pre-assessment processes through standardisation of approach.

Deploying two interoperable solutions, LifeBox and Recovery, the project delivered;

- Digital pathway
- Reduction in patient journeys
- Reduction in paper/printing through the digital delivery of patient communication

DrDoctor and Royal Papworth Hospital FT

DrDoctor and Royal Papworth see 269,020g of CO2 saved through Digitising Patient Communications

As a world-class, leading specialist cardiothoracic hospital, Royal Papworth's mission is to provide excellent, specialist care to patients. Driven by innovative technologies, the trust has partnered with DrDoctor to add value to pathways and increase benefits realisation through moving away from in-house, printed paper patient letters to digitisation patient communications. Working in partnership with DrDoctor, the use of a digital patient engagement portal allows patients 24-hour access to their hospital letters on all smart devices, giving patients a richer, digitally enabled experience, and directly reducing the large environmental impact, reducing emissions through contributing to Royal Papworth's 2022-24 Green Plan.

Medefer & Barking Havering and Redbridge University Hospitals Trust

Environmental sustainability through virtual care

This was an ambitious partnership established in 2016 and it was the first time a truly virtual outpatients service was developed and implemented. It has delivered a sustainable and flexible solution to challenges faced by BHRUT, reducing the need for face-to-face consultations for gastroenterology patients. This has led a more resilient clinical service and significant sustainability benefits including reductions in the amount of car journeys made by patients and a reduction in the greenhouse gas and particulate emissions produced by the trust's activities. In turn this has contributed to the trust working towards achieving its environmental sustainability goals.

SILVER
WINNER

Philips & County Durham and Darlington FT

Working together to green critical care

How County Durham and Darlington NHS Foundation Trust (CDDFT) partnered with Philips to undergo a 360-sustainability assessment; identifying improvement and optimization opportunities to reduce carbon footprint and material waste in its Intensive Care Unit (ICU).

BRONZE
WINNER



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Finalists

The judges recognised this project for its clear and ambitious goals, noting significant progress against the desired outcomes and spread. The broad engagement of stakeholders and impressive expansion have resulted in meaningful impact and a potential for further expansion.

**GOLD
WINNER**

The Institute of Clinical Science and Technology & NHS Wales Sustainability Toolkit

Inhalers contribute to 3% of the NHS' carbon emissions, mirroring the proportion attributed to staff travel within the NHS (largest employer in the UK). Millions of inhalers are prescribed across Wales annually; most having high global-warming potential, but there are lower alternatives. When a population of people make small changes, real impact is achieved.

This digital toolkit empowers patients & healthcare professionals by:

- encouraging switching to sustainable inhaler alternatives, where patients' control is not affected
- standardising & reducing variation in inhaler prescribing
- optimising patient disease-control & outcomes
- reducing inappropriate inhaler spending

The toolkit has achieved full implementation across Wales & is outperforming decarbonisation targets.

HEALTHCARE INFRASTRUCTURE PROJECT OF THE YEAR

This award recognised the role of private sector organisations, including buildings and engineering contractors in supporting the NHS to drive estates transformation and optimisation within the resources available – recognising both small and large projects that can demonstrate a positive impact to patient care.

gbpartnerships (gbp) - on behalf of North London Estate Partnerships, North Central London ICS, Community Health Partnerships, Royal Free London FT / Royal Free London Property Services and Turner & Townsend Finchley Memorial Hospital, Community Diagnostic Centre

**BRONZE
WINNER**

This important infrastructure project is a leading example of estates driving service transformation, embedding significant change as 'business as usual'.

The ambitious £4.5m reconfiguration of an existing high-quality LIFT asset, rapidly grew from a single mobile CT scanner to a multi-modality site. The project transformed unused inpatient facilities to a successful outpatients' diagnostics centre, bringing care closer to home for local residents.

Building utilisation increased by more than 10% during the first year of operation, at a nil increase in rent paid by the NHS. Over 140,000 tests have been carried out since the CDC opened in August 2021.

Finalists

The panel felt that the success of this project is a testament to the strong and open partnership from which it was created. The engagement from both sides of the collaboration and the commitment to innovation has not only benefitted those involved but also showcased a model that sets a precedent for the wider NHS.

**GOLD
WINNER**

Health Spaces Ltd & James Paget University Hospitals FT

The Concept Ward

James Paget University Hospital worked in collaboration with Health Spaces to deliver a 'Concept Ward' – an innovative solution to a complex challenge.

The project originated from needing urgent decant space as the hospital underwent precautionary RAAC remedial work. Selected for the New Hospital Programme (NHP), the build also presented a golden opportunity for the hospital team to trial hospital 2.0 principles, research single in-patient rooms and test new technologies.

With its 'hybrid' mix of single en-suite rooms and two four-bedded bays, the ward will help the Trust understand the impact of the innovative ward environment on both patients and staff.

University Hospitals Birmingham FT, Archus, Kier and Partners

Heartlands Treatment Centre

Heartlands Treatment Centre represents an exceptional achievement in healthcare infrastructure, driven by the truly collaborative approach of all partners from concept to completion.

Delivered on time and to budget in the most challenging conditions over the last few years, it has surpassed expectations, delivering high-quality facilities which enhance patient care, provide efficiency savings, and reduce environmental impact.

HTC stands out from the crowd as an exemplary large-scale project. Its success serves as a model for future healthcare infrastructure developments and is fully deserving to be recognised as the winner of this HSJ Partnership Award.

**SILVER
WINNER**

HEALTHTECH PARTNERSHIP OF THE YEAR

This award recognised partnerships which changed a system or process with a technology innovation and solved a problem as a result.

C2-Ai & Cheshire and Merseyside ICS

AI-backed stratification and prioritisation of the elective waiting list and waiting well

The C2-Ai PTL Risk Stratification model, commissioned by NHSE and developed with C&M ICS, risk stratifies the elective surgical waiting list based on clinical need (underlying condition/comorbidities), urgency (impact of deterioration) and incorporates the impacts of social determinants of health. It also directs patients to waiting well programmes.

NHSE evaluation: >8% reduction in emergency admissions, saving >1 bed-day for every patient on the elective waiting list, £9 per patient triage, and (Waiting Well) - 4.2 bed-day reduction in LoS and 56% reduction in complications.

Peer-reviewed publications including BMJ, NHSX Blueprint and GIRFT recommendations, the tool has been deployed across multiple ICSs/Trusts.



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Finalists

MyPathway & Sheffield Teaching Hospitals FT

Digitising MND Care Pathways to Help Improve the Quality of Life of Each Patient Living with MND

BRONZE
WINNER

The Sheffield Teaching Hospitals and MyPathway collaboration is focused on helping people with MND to access the best possible care at the most difficult time of their life, and providing clinicians with timely information that allows them to intervene and deliver that care at the most appropriate time to improve the quality of care for all people with MND, regardless of their location.

Nervecentre and Nottingham University Hospitals Trust

EPMA Deployment

Nervecentre and Nottingham University Hospitals NHS Trust (NUH) partnered to successfully implement the company's e-Prescribing and Medication Administration (EPMA) software. Benefits realised include:

- real-time access to patient information and enhanced visibility of prescribing and administration
- improved controlled drug oversight
- streamlined discharge processes
- optimised medicines management
- efficient communication
- fewer errors
- cost savings
- enhanced patient safety
- increased venous thromboembolism (VTE) assessments
- sustainability resulting from less printing
- improved antibiotic stewardship
- better GP discharge letters
- streamlined transitions

The initial results were outstanding, with up to 99.93% of medicines prescribed on EPMA completed bedside on mobile devices in the first week.

Patchwork Health & Mersey and West Lancashire Teaching Hospitals Trust

Enabling true region-wide working through the use of collaborative technology

SILVER
WINNER

Mersey and West Lancashire Teaching Hospitals NHS Trust (MWL) entered the HSJ Partnership Award with a pioneering project, establishing three collaborative staff banks in partnership with Patchwork Health. These banks—North West Doctors in Training, Cheshire and Merseyside Diagnostics, and Mass Vaccination—addressed MWL's staffing challenges, delivering significant outcomes such as financial savings, streamlined processes, and enhanced efficiency. The initiative, successfully adopted by other NHS organisations, demonstrates a technology-driven, collaborative approach that adds substantial value to the NHS, improving efficiency, reducing costs, and advancing patient care.

Patients Know Best in partnership with Chelsea & Westminster Hospital FT

Digital first approach to support patients living with heart failure in partnership with Chelsea & Westminster Hospital NHS Foundation Trust

Chelsea & Westminster hospital's Heart Failure team has pioneered the use of Patients Know Best's digital tools to enable remote monitoring and self-management and reduce unplanned hospital admission / attendance. Building on early learnings, this has successfully been extended recently to underserved, older patient cohorts as well as supporting the implementation of a digital offer across the heart failure pathway. The use of these tools has enabled better information for patients, better communication with clinicians and more rapid up-titration of prognostically important therapies. This has resulted in better patient experience and reduced risk of unplanned admission to hospital.

Finalists

Preventx & NHS England

The National Hepatitis C Testing Portal

The NHS England Hepatitis C Elimination Team commissioned an innovative digital solution to enable testing for the 2 in 3 people who have hepatitis C without knowing it. Preventx, the UK's leading remote sexual health testing provider, was commissioned to create and run the service, which enables people to order a free, reliable and convenient hepatitis C self-testing kit to any address in England. Already used by tens of thousands, this is a vital tool in the elimination of hepatitis C and its service user led design and impactful implementation is inspiring similar solutions nationally and internationally.

PRO-MAPP & Oxford University Hospitals FT

Optimising Preoperative Assessment through Preoperative Assessment Clinic Triage (PACT)

PRO-MAPP is an engagement tool for patients and healthcare staff, providing decision support to optimise the preoperative assessment (POA) process in the Pre-Assessment Clinic Triage pathway. It was used for POA triage and stratification of orthopaedic cases. Patient optimisation was started early in the clinic pathway, which was an evolution of current practice. PRO-MAPP identified patients who were medically complex or required a specialist investigation/review, where a face-to-face POA was booked; otherwise, a telephone POA was scheduled. This digital transformation of POA workflow allowed a more personalised approach to the individual needs of patients on the surgical waiting list.

This project evidenced a strong and consistent partnership that has garnered good engagement and positive return on investment. The judges felt that the success and importance of this work was clear and were impressed by the spread achieved by the team.

**GOLD
WINNER**

TeleTracking & Maidstone and Tunbridge Wells Trust

The Role of Electronic Bed and Capacity Management Systems (eBCMS) in Transforming Urgent and Emergency Care to Deliver Measurable Outcomes

Three years ago, MTW was managing bed capacity using pen and paper, while nurses had to repeatedly visit all wards and departments across large hospital sites to check bed availability.

Historically low on the top-performing A&E lists, MTW is now repeatedly amongst the top-performing A&E departments in England, and has reduced its list of patients waiting more than 52-weeks for treatment from over 1,000 to 0 within 15 months.

MTW credits this significant improvement to initiatives enabled by TeleTracking's eBCMS and its Care Co-ordination Centre model, which has positively impacted capacity and productivity, as well as the patient experience.

vCreate & NHS Lothian

Secure video integration, efficient interdepartmental communication

NHS Lothian partnered with vCreate on a secure video sharing innovation to improve specialist access and early child health diagnosis.

vCreate is utilised in over 6 NHS Lothian departments, including the Neonatal Unit at the Simpson's Centre for Reproductive Health in the Royal Infirmary of Edinburgh Hospital and the Royal Hospital for Children and Young People. This collaboration has benefitted 2,500+ patients and families, facilitating the exchange of 11,000+ videos with clinicians. Clinical teams, including the Neonatal Intensive Care Unit, Paediatric Neurology service and Neonatal Follow-Up team, worked with vCreate to empower patients, enhance family-centred care, and broaden specialist access.

Finalists

LONG TERM PARTNERSHIP WITH THE NHS AWARD

This award recognised partnerships of 5 years or more, where the private sector or non-for-profit partner demonstrated their support to the NHS in achieving its goals throughout the period.

Adviselnc Ltd & NHS Partners

Revolutionising NHS procurement across the NHS with a data-driven approach

Adviselnc's spend analytics platform offers healthcare organisations a comprehensive and near real-time view of spending patterns and opportunities to save money. It has worked with 210 NHS trusts across the UK and enabled trusts to easily identify trends and gain valuable insights backed by data, helping to benchmark £13.5bn of product spend, with visibility of over £90bn on Purchase Orders. These insights allow NHS trusts and ICS's to make informed decisions and eliminate guesswork when allocating spending for the upcoming year. Adviselnc's platform constantly identifies new opportunities in the data, fostering continuous improvement in spending strategies for all users.

Alliance Medical & NHS Partners

Partnering with the NHS to deliver PET-CT services nationally

Alliance Medical (AML) has been a key partner for the NHS in providing PET-CT scanning services for over a decade, providing 60% of all NHS-funded scans in 2022. The PET-CT network has expanded rapidly, and AML has been central to this growth and the development of the wider PET-CT ecosystem. For example, AML has trebled radiopharmaceutical production in the last eight years, supported workforce development with the PET-CT Academy at The Christie, and co-developed new cancer pathways. As PET-CT's use cases expand further, AML is committed to continuing its development of the PET-CT network.

Clinitouch by Spirit Health & Leicester, Leicestershire and Rutland ICS

Pilots, pandemics and projects: A decade of collaboration in the NHS

What difference does a decade of collaboration make in healthcare? From a small pilot project in 2013, to a system-wide virtual ward rollout in 2023, NHS teams in Leicester have been using Clinitouch by Spirit Health to transform patient care for over 10 years. The aim has always been to improve patient outcomes, free up bed space and increase capacity - all whilst utilising digital health technology. Fuelled by continuous learning, collaboration and trust, the partnership continually evolves to deliver results and support over one million people living across Leicestershire.

e18 Innovation & NHS Partners

A Decade of Agile, Impactful, and Value-Driven Partnership with the NHS

The global healthcare industry is facing a severe shortage of approximately 10 million healthcare workers. Factors like healthcare worker burnout, turnover, and resource constraints are contributing to this critical situation. Intelligent automation emerges as the beacon of hope to tackle these pressing issues and more. In a strategic partnership with 52 NHS organisations across 17 Integrated Care Systems, e18 Innovation is revolutionising UK healthcare helping the NHS save thousands of hours per year. Our unique approach fosters collaboration at all stakeholder levels driving transformational change. e18 is not just integrating technology but is transforming patient outcomes and redefining healthcare delivery.

Finalists

Guy's and St Thomas' FT and Johnson and Johnson Finance Limited

Long term partners - Transforming Supply Chain Operations: A Managed Service Strategy for Efficiency and Operational Excellence

Johnson & Johnson Managed Services (JJMS) was created in 2017 in response to the changing healthcare landscape, one which requires a new type of partnership between industry and healthcare providers. This organisation was created with a mission to develop long-term strategic relationships with key NHS Trusts to develop Orthopaedic Services that offer substantial improvements to the current delivery of non-clinical services by utilising the worldwide expertise of Johnson & Johnson. Our service includes outsourcing & contracting non-core activities to JJMS allowing the NHS to concentrate on clinical activity whilst reducing average unit cost of care delivery.

Medefer & Barking Havering and Redbridge University Hospitals Trust

Pioneering Virtual Care Partnerships for Long-Term NHS Excellence

Established in 2016, this ambitious partnership marked the inception of a virtual outpatient service, strategically devised, and executed to create an enduring and adaptable solution. The core objectives encompassed the reduction of waiting times, augmentation of local hospital workforce capacity, and bolstering General Practice in overseeing gastroenterology referrals.

The result was the establishment of a resilient framework that remained operational even during the pandemic, displaying remarkable continuity and prompt recuperation of waiting lists.

Since then, the Medefer and BHRUT partnership has developed into a robust, enduring collaboration, nurturing and evolving over time to cultivate efficiency across pathways.

The judges felt that this entry showcased excellent examples of innovation and continuous improvement built over a productive long-term partnership. Stakeholders in this partnership have embraced a passionate and patient centred approach, ultimately enhancing the quality and effectiveness of healthcare delivery.

**GOLD
WINNER**

Medirest and Royal Surrey FT

We Are Family: Advancing Long-Term Collaborative Relationships

Almost three decades ago, Medirest and Royal Surrey NHS Foundation Trust (RSH) began our successful relationship with a traditional catering contract. From there, a proactive and professional approach expanded our partnership to encompass domestic services, portering, waste, pest control, car park services and external security.

Testament to our partnership, in 2023 RSH became the first Trust in the country to achieve triple NHS Exemplar status. This award recognises our shared commitment to excellence and the best-in-class services we provide together. It's something we couldn't have achieved without the trust, hard work and innovation our close partnership brings.

MoreLife (UK) & NHS Partners

Successfully Tackling Obesity and Delivering Integrated Healthcare for 23 Years

MoreLife has successfully been tackling obesity by delivering effective weight management programmes for over 23 years, collaboratively working in partnership with the NHS, CCGs, and now ICBs to deliver evidence-based, holistic, and clinically proven treatment options.

Our longstanding partnership of 9+ years with NHS South and West Essex showcases our ability to consistently achieve weight loss results, especially during periods of change. Our team's flexible and adaptable approach has enabled us to continuously meet the ever-changing needs of our commissioners and our patients; particularly those from our most diverse and vulnerable communities.

**BRONZE
WINNER**



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Finalists

The Institute of Clinical Science and Technology & NHS Wales Virtual Health System

ICST has been in partnership with NHS Wales since 2016, and our ability to scale and standardise healthcare using our Virtual Health System, has proved highly effective across many disease groups. ICST has collaborated with NHS Wales to develop Respiratory, Liver, Headache and Tracheostomy digital toolkits, benefiting tens of thousands of healthcare professionals and patients nationally.

ICST played a pivotal role in the COVID-19 pandemic using emergency implementation science methodology by implementing multidisciplinary COVID-19 Guidelines, digital platforms, data and resources.

SILVER
WINNER

MOST EFFECTIVE CONTRIBUTION TO CLINICAL REDESIGN

This award recognised a business working in partnership with an NHS organisation to substantially improve the service and redesign treatments, departments or service connections in a specific area.

This is a fantastic example of genuine service redesign used to empower patients and improve workforce utilisation. This project evidenced enhanced patient experience, improved clinical outcomes and cost reduction, demonstrating its impactful contributions to healthcare delivery.

GOLD
WINNER

Avegen & Chelsea and Westminster Hospital FT

Klick - redesigning clinical support for people living with stable HIV

Klick is a digitally-enabled pathway, available since August 2020, to support patient access to their HIV outpatient clinic. It is used by more than 5,800 patients and involves a smartphone app for patients to book/reschedule/cancel appointments, view routine HIV-related results, request HIV medication, submit pre-visit questionnaires (PVQ) and/or receive care updates from the clinical team. The pathway is underpinned by nurse-delivered care that offers stable patients virtual consultations which include a comprehensive annual review. The app is driven by HealthMachine, a clinician-facing digital platform. Clinic staff use HealthMachine to preview PVQs, document, consultations and release results/care updates to the app.

B. Braun Medical & Newcastle upon Tyne Hospitals FT

A New Nephrostomy Service: Readmission Reduction and Urology Staff's Perception

The Urology Department at Newcastle upon Tyne Hospitals NHSFT have worked in close partnership with B. Braun Medical since 2019 to review and develop pathways and service offerings to improve patient outcomes, one of which was the creation of a new Nephrostomy Service. We surveyed both community- and hospital-based urology staff about their perception of the Service, and reviewed patient return-to-care rates for before and after the Service was introduced.

Johnson & Johnson MedTech & University Hospitals Birmingham FT

Fragility Fracture Pathway Redefined

The UHB and JJMT Service & Solutions team initiated a transformative project addressing the Fragility Fracture Service at the Trust. Initially overshadowed by Major Trauma, this multidisciplinary collaboration identified and resolved bottlenecks affecting patient care, staff morale, and overall performance. Over 18 months, the partners facilitated the transition from an MTC to a specialised unit, bolstered by comprehensive support in human, physical, and project management aspects. As a result, the Trust's performance has seen a remarkable 31% improvement in best practice adherence, 14 hours per week of clinical time saved, and best in class education deployed to both staff and patrons.

Finalists

L&R Medical UK & Mid Yorkshire Teaching Hospital Trust

Transforming lower limb community wound care: Eliminating chronic leg ulceration in the future

In partnership with L&R UK, Mid Yorks NHS Trust, redesigned care delivery for leg ulcer patients to reduce nursing hours and associated costs of care, improve patient and workforce wellbeing, and improve Nursing workforce retention

This consisted of:

- Implementation of the leg ulcer pathway (Atkin & Tickle 2016) to standardise care service-wide
- Implementation of the leg ulcer champion model to build competency and capability in the clinical workforce
- Empowering patients to self-care, releasing nursing capacity

SILVER
WINNER

PRO-MAPP & Oxford University Hospitals FT

Optimising Preoperative Assessment through Preoperative Assessment Clinic Triage (PACT)

PRO-MAPP is an engagement tool for patients and healthcare staff, providing decision support to optimise the preoperative assessment (POA) process in the Pre-Assessment Clinic Triage pathway. It was used for POA triage and stratification of orthopaedic cases. Patient optimisation was started early in the clinic pathway, which was an evolution of current practice. PRO-MAPP identified patients who were medically complex or required a specialist investigation/review, where a face-to-face POA was booked; otherwise, a telephone POA was scheduled. This digital transformation of POA workflow allowed a more personalised approach to the individual needs of patients on the surgical waiting list.

BRONZE
WINNER

MOST EFFECTIVE CONTRIBUTION TO IMPROVING CANCER OUTCOMES

This award recognised projects and partnerships that tangibly improved cancer outcomes at a local, regional or national level.

Careology & Guy's and St Thomas' FT

A partnership working to transform the delivery of cancer care across Guy's and St Thomas'

Careology is intelligent technology that empowers people living and dealing with cancer. In a pioneering collaboration, it joined forces with Guy's Cancer, a renowned cancer treatment and research centre in the UK. This unprecedented partnership focuses on co-developing cutting-edge capabilities to tackle critical challenges in cancer care. Over five years, Guy's Cancer and Careology will combine efforts to drive innovation within the digital app, optimising support for cancer patients and clinical staff. By doing so, the two companies have begun to revolutionise patient experiences and outcomes, ushering in a new era of improved cancer care.

Changeology.Group, Lancashire and South Cumbria Diagnostic Collaborative, University Hospitals of Morecambe Bay, Blackpool Teaching Hospitals, East Lancashire Hospitals Trust and Lancashire Teaching Hospitals Trust

The North West Endoscopy Improvement Programme

In the wake of the pandemic, the Endoscopy Departments in the North West Region (NW) were faced with escalated waiting lists in volume and time, as well as, breach issues. Each of the four Trusts in the NW recognised the need for a unified recovery plan. As a result, the Lancashire and South Cumbria Diagnostic Collaborative partnered with changeology.group for a year-long transformation initiative. This collaboration introduced a standardised, quantifiable, and sustainable change, which resulted in a 46% reduction in breaches and an anticipated delivery of 8,709 patients across Lancashire and South Cumbria.

BRONZE
WINNER

Finalists

HealthTrust Europe & PathLake Consortium led by UHCW Trust

Speeding up pathology diagnostics across the PathLake Consortium serving 19m patients

All diagnostics, including for cancers, go to Pathology services for processing and diagnosis. During this process, patients and their families can feel very anxious whilst waiting for the results. Speeding up this process through technology and Artificial Intelligence helps to turn around the results more quickly and efficiently, bringing the results faster to clinicians and their patients. It also allows an increasing demand for diagnostics to be met, reducing the delays currently experienced.

iPLATO Healthcare & NHS East of England

East of England Cervical Cancer Screening Programme

To address the poor uptake of cervical screening appointments, and in line with national screening recommendations made by Professor Sir Mike Richards in 2021, NHS East of England commissioned iPLATO's patient engagement solution. Project outcomes driven included:

- Screening attendance increased: by 109% (29,043 additional attendances)
- Screening attendance was earlier: by 1.4 days
- The likelihood of attending increased across all IMD deciles: between 1.8 and 2.3 times.

SILVER
WINNER

Ipswich and East Suffolk, East of England Cancer Alliance, Suffolk and North East Essex ICS and C the Signs

Improving cancer detection rates using an AI clinical decision support system in GP practices in Ipswich and East Suffolk

C the Signs was launched in Ipswich and East Suffolk to support earlier cancer diagnosis. Cancer outcomes were tracked using Public Health England data. This showed a statistically significant improvement in cancer detection rates (which are widely used as a proxy measure of earlier cancer diagnosis) in practices using C the Signs, whereas in-area control practices' rates stayed flat. Emergency presentation rates decreased in the using practices and increased in the non-using practices. Referral rates followed the same trend across the two groups demonstrating that the improvements in cancer detection rates were not due to disproportionately increased referral rates.

The judges recognise this project's outstanding collaborative effort that has resulted in a swiftly established service delivering notable operational and patient benefits. The implementation process has clearly provided value for all stakeholders, even embedding sustainable skills in staff.

GOLD
WINNER

SAH Diagnostics & Leicester Trust

From the most deteriorating 62-day Cancer backlog in the country, to the Top 3 most improved Trusts

SAH Diagnostics collaboration with Leicester NHS Trust (Summer 2022) addressed a mounting backlog of cancer patients, primarily within the urology department. SAH introduced innovative solutions, including the world's first mobile urology clinic and insured services at Leicester General Hospital (LGH). This partnership resulted in the clearance of the backlog, with over 300 prostate biopsies performed in a six month span. Moreover, SAH's contribution extended beyond service delivery, including training local staff, enhancing clinical processes, thus transforming LGH from having the most deteriorating backlog of cancer patients in the country to one of the most improved within the NHS tiering system.

Finalists

MOST EFFECTIVE CONTRIBUTION TO INTEGRATED HEALTH AND CARE

This award recognised private and third sector partners and projects enabling the health and care sector to deliver more integrated services.

Avegen & Chelsea and Westminster Hospital FT

Klick - a digital health product for supporting people living with stable HIV (PLHIV), a win for clinicians and patients

Klick is a digitally-enabled pathway, available since August 2020, to support patient access to their HIV outpatient clinic. It is used by more than 5,800+ patients and involves a smartphone app for patients to book/reschedule/cancel appointments, view routine HIV-related results, request HIV medication, submit pre-visit questionnaires (PVQ) and/or receive care updates from the clinical team. The pathway is underpinned by nurse-delivered care that offers stable patients virtual consultations which include a comprehensive annual review. The app is driven by HealthMachine, a clinician-facing digital platform. Clinic staff use HealthMachine to preview PVQs, document consultations and release results/care updates to the app.

Dementia UK, Livewell Southwest CiC, University Hospitals Plymouth Trust

Supporting families affected by dementia across transitions of care

The Transitions of Care Admiral Nurse service has broken down barriers between health and social care, physical and mental health services and achieved integration across the acute-community pathway for people living with dementia and their families with the most complex needs. By working in collaboration with hospital and care home staff, and placing families at the heart, the specialist dementia nursing service has ensured people with dementia have left hospital quicker, experienced fewer placement breakdowns and wherever possible, facilitated a pathway back home. Furthermore, families have benefited from truly, collaborative, person-centred care as a result of improved provider relationships.

BRONZE
WINNER

IMPOWER Consulting, Manchester City Council, Manchester Local Care

Organisation and Manchester University FT

Making Manchester resilient

Over two years, Manchester locality has embedded strength-based ways of working throughout urgent and emergency care pathways. Starting in Adult Social Care with Better Outcomes Better Lives and then spreading into hospitals through the Resilient Discharge Programme.

Strength-based ways of working make the mantra of 'home first' come to life. By changing the way practitioners work, both on wards and in the community, NHS and social care colleagues are able to improve outcomes for citizens whilst also managing demand. This common approach fosters a shared language that's facilitating deeper links between health and care, and accelerating Manchester's integration journey.

SILVER
WINNER

Locum's Nest & NCL Collaborative Staff Bank

Competition to Collaboration – The story of the North Central London ICS Medical Collaborative Bank

The NCL Medical Collaborative Staff Bank aims to reduce agency spend and enhance staff retention and wellbeing across North Central London. By aligning with regional & national programs, it aims to contribute to broader goals while providing greater flexibility for healthcare workers within the ICS.

This creates greater resilience within workforce systems and processes, ensuring the delivery of better patient care and outcomes while reducing agency spend, increasing confidence and efficiency in operational processes. It also ensures greater flexibility for staff, allowing them to work at a trust of their choice as well as gaining experience through working in different organisations.



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Finalists

Locum's Nest & Royal United Hospitals Bath FT

Bridging ICSS: RUH's Path to Regional Workforce Collaboration

Royal United Hospitals Bath NHS Foundation Trust (RUH) are creating a shared regional workforce bridging the gap between 2 ICSS, after joining the Somerset, Wiltshire and Gloucestershire Collaborative Staff Bank in September 2022, the Trust realised the benefits of collaboration and soon joined the Digital Collaborative Bank to further enhance their benefits. Here we share how RUH have spread flexible working in the area enabling more resilient workforce systems, which help increase staff wellbeing as well as how Trusts in the region can benefit from agency spend savings and rate harmonisation through working collaboratively.

This was recognised by the judges as an ambitious implementation program achieved through fostering collaboration among system partners. This initiative has significantly enhanced both system-wide working and patient experience through integrated care delivery.

**GOLD
WINNER**

Medvivo & Bath and North-East Somerset, Swindon, and Wiltshire ICB

BSW Care Coordination project - ambulance navigation

In 2022, Bath and North-East Somerset, Swindon, and Wiltshire Integrated Care Board (BSW ICB) identified care coordination as a strategic priority and, having gained agreement from all partners to proceed, embarked upon an ambitious implementation programme.

However, as with many great ideas within the NHS, it was proving difficult to deliver system-wide change. This is where Medvivo came in, not only did the organisation provide dedicated senior leadership to move the programme forwards, but it also opened its doors bringing together multiple system partners, to join up and improve the quality and experience of care for BSW's residents.

NHS Transformation Unit, part of Midlands and Lancashire CSU

Lancashire & South Cumbria ICB Clinical and Care Professional Leadership Framework

In 2021, NHS England and Improvement published guidance to support Integrated Care Systems transition to system working. Lancashire and South Cumbria Integrated Care Board commissioned the NHS Transformation Unit (TU) to help development a Clinical and Care Professional Leadership Framework to ensure a full range of professionals are involved in decision-making.

System-wide workshops were held to build upon early engagement, and a multi-professional steering group created to provide strategic advice and oversight. Together, we developed a comprehensive multi-professional leadership framework, roles for appointment, and development framework, all adhering to national guidance, tailored to the requirements of the system and place.

Sodexo & Buckinghamshire Healthcare Trust

Onward Care

Sodexo's Onward Care is a non-clinical service developed in partnership with Buckinghamshire Healthcare NHS Trust to reduce unplanned hospital admissions for frail people living at home.

It improves patient outcomes and reduces use of hospital beds for those supported by 68% (Reference 1), providing the glue to integrate and target existing services.

We use local data to predict future risk of readmission and digital remote monitoring to proactively identify early nonclinical signs of decline. We help patients set and achieve three goals following hospital discharge.

This short film shares patient and staff feedback, explaining the service and impact (Reference 2).

Finalists

West Kent Health & Care Partnership

The Weald PCN Mental Health Multi-Disciplinary Team

There are often complex factors contributing to mental illness, including issues with relationships, housing, employment, substance use and physical illness (Mental Health Foundation, 2016). Providing holistic, integrated care with other agencies is proposed as an effective way of optimising recovery (NICE, 2016). Currently care for those with mental health problems is provided by organisations largely working in isolation of each other (NICE, 2016). Therefore a model of multi-disciplinary, holistic care is proposed within the Weald PCN to improve outcomes for individuals who are high frequency users of primary care and have current mental health problems.

MOST IMPACTFUL PARTNERSHIP IN PREVENTATIVE HEALTHCARE

This award recognised the role of private and third sector organisations in developing strategies, engagement campaigns and/or direct interventions that help the NHS support citizens to live independent, healthier lives.

Astrea Academy Woodfields, Doncaster and Bassetlaw Teaching Hospitals Trust & NHS South Yorkshire's Children and Young People's Alliance

Asthma Accreditation for schools in South Yorkshire

The Asthma Friendly Schools programme aims to enrol and support local schools to improve the care of pupils with asthma and raise awareness of the common long-term medical condition by delivering training, resources, and support. The programme will help to implement new levels of preventative care and support for children with asthma and, ultimately, reduce the number of hospital admissions the condition is responsible for. A short video explaining the programme is available [here](#).

Cemplicity, Health Innovation West of England and five partner NHS maternity units

PreCISSIon- A Regional Collaborative with Health Innovation West of England

Surgical Site Infection (SSI) rate following Caesarean Birth ranges from 3-15% worldwide (1) . This significantly impacts mothers caring for newborns. Despite this, effective measurement of the true incidence is difficult, as the majority occur after discharge.

Cemplicity, Health Innovation West of England & five NHS providers have co-produced digital post-discharge caesarean SSI surveillance to identify the true incidence, enabling implementation of an evidence-based bundle to prevent SSI. Since November 2022, SSI surveillance has been established with feedback from over 4000 mothers, identifying a baseline regional SSI rate of 19%. Early data shows a 12% SSI reduction since bundle implementation. The information has also enabled further analysis of risk factors for SSI, facilitating additional interventions to further prevent SSI in these mothers.

BRONZE
WINNER



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Finalists

The judges found this project to be impressive in its comprehensive approach to tackling a very important area, achieved through collaborative ethos and passion from the team. Strong partnerships, community involvement and an awareness of inequality issues made it particularly impactful.

**GOLD
WINNER**

Connect Health and NHS North East and North Cumbria ICB (also Tees Valley Sport Active Partnership, Teesside University and You've Got This, Sport England Local Delivery Pilot)

Flippin' the way a population thinks about, talks about, and treats Chronic Pain - Tees Valley

Flippin' Pain – Tees Valley is a multi-agency project tackling the significant issue of chronic pain in the region by improving understanding and management of pain across the local population and healthcare systems.

Chronic pain is common (affecting 43% of people in the north-east) but widely misunderstood. Misunderstanding perpetuates poor outcomes by driving beliefs, behaviours, and healthcare usage grossly inconsistent with guideline based care.

In our project partners co-create unique events and activities with local stakeholders including public seminars, workshops, and pop-ups to engage, educate, and empower public and health professional audiences with a modern understanding of pain science and management

Inspira Health, West Knowsley PCN, Kirkby PCN, Central and South Knowsley PCN, Mersey Care FT, Knowsley Metropolitan Borough Council

NHS Health Checks in Knowsley

There was a feeling that historically health checks were just a bean counting exercise and miss the point of preventative healthcare. The council and NHS services in Knowsley wanted to not only deliver health checks but ensure the system was joined up to deliver evidence-based care including lifestyle modifications to patients. Inspira Health provided capacity and workforce planning, education and co-ordination for the health check programme; with scope to provide additional health check clinics if required. The programme has delivered a 33% increase in health checks compared to pre-covid levels, with an estimated reduction in at least 81 cardiovascular events.

NHS Transformation Unit, part of Midlands and Lancashire CSU

Active Hospitals

The Active Hospital (AH) programme was developed as part of the Moving Healthcare Professionals Programme (MHPP), by the Office for Health Improvement and Disparities (OHID) and Sport England working with the Faculty for Sport and Exercise Medicine (FSEM) (Phase 1) and the NHS Transformation Unit (NHS TU), which supported the leadership and delivery of Phase 2 of the programme between 2019-2022.

The programme embedded the promotion of physical activity within the culture and practice of hospital trusts, through developing new approaches and clinical pathways to create models of care that increase physical activity to ultimately improve patient experience and outcomes.

Public Health Collaboration

The Lifestyle Club for Preventative Healthcare

The Lifestyle Club (TLC) is a programme for adults with type 2 diabetes or prediabetes developed by UK charity Public Health Collaboration. TLC offers group, structured education with lifetime support, based on the low carbohydrate approach. TLC started as a proof of concept and has been delivered to over 1000 participants and commissioned by 52 GP surgeries. 6-month results show significant weight loss and HbA1c reduction indicating improved diabetes management, in some cases, full remission from the disease. At £150 per participant, TLC is cost effective and has potential to deliver over £200m savings on medication alone, if scaled nationally.

Finalists

The Fishermen's Mission & Seafarers Hospital Society working with multiple NHS, Public Health, & Charity Partners

SeaFit - Improving Access to Health Services for Fishermen

SeaFit is jointly run by the Fishermen's Mission and the Seafarers Hospital Society, connecting the NHS and other health organisations to fishing communities throughout the UK.

Our aim is to improve access to services related to lifestyle risk factors to enhance the health and wellbeing of fishermen and their families. Collaboration is essential in delivering joined-up care to improve health outcomes. We use collaborative partnerships with statutory health teams and voluntary organisations to bring alternative models of preventative healthcare, screening, treatment, and advice to the quayside where the fishermen work.

SILVER
WINNER

Turning Point working with University Hospitals Leicester and the Leicester City, Leicestershire and Rutland Public Health Teams

Reducing alcohol related harm through use of FibroScan in primary care and community settings

Turning Point, a national social enterprise specialising in substance use, mental health and learning disability, worked with University Hospitals Leicester and the Leicester, Leicestershire and Rutland Public Health teams to test a new approach to increasing the numbers in alcohol treatment and early referral to hepatology for people who had alcohol-related liver damage. Turning Point nurses delivered FibroScans (ultrasound liver scans) in community and primary care settings, targeting people drinking at harmful levels, with excellent results. The approach was piloted in Leicester, subsequently rolled out across Leicestershire and Rutland and has since been adopted across all Turning Point services nationally.

Xyla Health & Bath and North East Somerset, Swindon, and Wiltshire ICB

Diabetes Prevention in Bath and North East Somerset, Swindon and Wiltshire

In Bath and North East Somerset, Swindon, and Wiltshire, the National Diabetes Prevention Programme (NDPP) is delivered by Xyla Health and Wellbeing. By operating a partnership approach with the ICB, local health agencies and community groups, the programme has successfully supported more than 78% of service users to lose weight and reduce their risk of diabetes. Tailored to overcome accessibility and engagement barriers, the programme successfully alleviates the pressure on local health services and supports all service users to live happier, healthier lives for longer.

Finalists

MOST IMPACTFUL PROJECT ADDRESSING HEALTH INEQUALITIES

This award recognised a project demonstrating clearly how their project supported local services to improve access, diagnosis and outcomes for some of the local population.

This was a really well-developed project that showed insight into and learnings from key population groups, with its success underpinned by a commitment to continuous improvement. The panel felt that this was an innovative and refreshing solution to tackling a significant issue.

**GOLD
WINNER**

City and Hackney PBP, NHS North East London, Hackney CVS, ELFT, London Borough of Hackney, Corporation of City of London **Tree of Life**

Our project focused on addressing inequalities experienced by African and Caribbean Heritage (ACH) students in accessing the right mental health support at the right time. Our partnership between the NHS, schools and VCSES, adapted the Tree of Life model and pioneered its use in schools as an ACH peer led and ACH focused approach embedded in the whole school system. Developed in Zimbabwe, the Tree of Life allows culture to be reframed as a strength. The high voluntary access rates and enthusiasm from students and the improvements in mental wellbeing demonstrate the value of providing peer led culturally attuned support.

EMS Healthcare and Locala Health & Wellbeing

Clinic in a Van: Increasing access to vital services for at-risk populations in Yorkshire and Greater Manchester

A 'Clinic in a Van', operated by Locala Health and Wellbeing, provided health services for communities across West Yorkshire and Greater Manchester to address health inequalities in underserved communities.

Working in partnership with EMS Healthcare, one of the UK's leading providers of mobile healthcare units, the van has been used to offer a variety of vital services: sexual health; GP clinics and wound care for people experiencing homelessness; and drop-in sessions for childhood immunisations.

In seven weeks, over 300 clinical interventions were delivered, highlighting how mobile clinics can improve health inequalities by providing wider access to marginalised communities.

Maidstone Borough Council & West Kent Health and Care Partnership

WKHCP Maidstone Health Inequalities

The WKHCP is working to identify and tackle health inequalities in some of its most deprived areas. Focussing on the Maidstone wards of Park Wood and Shepway, this Maidstone Borough Council (MBC) led project set out to understand key underlying issues contributing to disproportionately poor health and well-being of these communities' residents.

Following significant resident and local provider engagement the project team identified healthy eating as a pivotal driver for change. Informed by resident led solutions, two community larders were set up, leading to developing a Blueprint Approach to Tackling Health Inequalities that informed further West Kent health inequalities work.

Optum, Cheshire and Merseyside ICB and Health Innovation North West Coast

Fuel Poverty Project - Addressing health inequalities, improving lives

Some of the most deprived populations in England are registered to GP practices within Cheshire and Merseyside Integrated Care System (ICS), with two specific Places being the second and third most deprived in England. In their efforts to reduce health inequalities and meet Core20PLUS5 targets, the Integrated Care Board (ICB) asked Optum to help improve the lives of populations most at risk of being negatively impacted by fuel poverty.

Finalists

RTP Associates & Cheshire and Merseyside ICB

Co-production and system accountability to put people at the heart of decision making

As a social value accelerator site, C&M ICS built on its vast experience gained through embedding social value across all we do and developed an Anchor Framework, with engagement with professional colleagues and local community representation.

This project started in 2021 and continues to grow and develop. It has received full buy in from the ICS, including the ICB, which became the first organisation to sign up to the Anchor Framework. This was a symbolic and momentous achievement, providing the platform for the ICS to build on its existing commitments and put people at the heart of all we do.

Sian Computers & Healthier Futures Black Country ICS

Black Country Connected Programme

We are an SME working within the Black Country and took on the ambitious tender to work with the local NHS ICB as a trusted partner to support their wide-ranging programme to tackle digital inequality in the system.

We have become a symbiotic provider of services using our local experience and community relationships alongside their advice and guidance in support requirements to enable those in need support to access not only NHS services but digital life support in general. We have both learned from the relationship and we would encourage this type of arrangement to all NHS systems.

**BRONZE
WINNER**

The PSC & Surrey Heartlands ICS

Improving health inequalities for people with Learning Disabilities in Surrey Heartlands

In Surrey, there is a staggering life expectancy gap between people with learning disabilities and those without: 22 years for women and 11 years for men. To tackle this, Surrey Heartlands and The PSC worked to identify the root causes of this inequality. We looked at both the data from annual health checks and our LeDeR (learning from lives and deaths) database, as well as the impact of living circumstances and deprivation on people with LD. The resulting recommendations are leading to System-wide initiatives to tackle obesity and smoking (among other issues) and increasing life expectancy for those with LD.

**SILVER
WINNER**

Xyla Health and Wellbeing & Bath and North East Somerset, Swindon and Wiltshire ICB

Overcome accessibility and engagement barriers in the National Diabetes Prevention Programme

Teaming up with Bath and North East Somerset, Swindon, and Wiltshire ICB, Xyla Health and Wellbeing tackled healthcare challenges for a diverse population of 940,000 with a significant diabetes prevalence. As a leader in NHS' National Diabetes Prevention Programme, we aimed for diabetes risk reduction while considering inclusivity in our approach. XHW's expertise in ethnically diverse areas informed our tailored solutions, ensuring access, engagement, and multilingual materials for ethnic minorities. Our approach blends nutrition, psychology, and physical activity for sustainable behavioural change.



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Finalists

PATIENT SAFETY COLLABORATION OF THE YEAR

This award recognised projects and partnerships that have in some way improved the identification and reduction of risk to patients or helped develop a culture in which incidents are reliably reported, investigated, and learnt from.

BD (Becton Dickinson), AfPP & NHS England

Surgical Skin Prep Decision Tool: Preventing Harm Caused by Incorrect Selection of Surgical Skin Preparation Solution.in Prep

BRONZE
WINNER

The Skin Prep Decision Tool was developed collaboratively between the Association of Perioperative Practice (AfPP), NHS England and Becton Dickinson to guide perioperative staff in selecting the most appropriate skin preparation solution for respective surgical procedures.

Regarding current guidelines and research, the tool supports the rationale for the selected solution and recommendations for the correct application method to minimise the risk of harm to the patient and healthcare professional from splash/drip incidents and surgical burns/fires.

The judges were impressed by the effective collaboration between the public and private sectors. The detailed presentation provided clear outcome data, reassuringly showcasing improvements, and the panel particularly appreciated the opportunity to learn about the partner, as well as the potential for expansion.

GOLD
WINNER

Oak House Kitchen Limited & East Sussex Healthcare Trust

Transforming patient safety with specialist, cost-effective dysphagia management e-learning and support

The collaboration between OHK and ESHT arose from an increase in incidents within the Trust related to not following speech and language therapy (SLT) recommendations for safe swallowing, jeopardising patient safety. In response to a 'never' event in 2018 and several near misses, it was discovered that insufficient education and staff awareness were at the root of the problem.

Following an unsuccessful classroom-based training pilot, OHK and ESHT partnered in 2020 to develop an interactive e-learning program, aligned with the EDS Competency Framework, designed to cater to the diverse training needs of ESHT staff while enhancing patient safety.

The PSC & Sussex Community FT

Reducing waiting time for the most vulnerable

SILVER
WINNER

Waiting time standards exist to improve outcomes for patients and reduce the risk of harm. They are widely used in acute hospitals but only a handful of community services are linked to standards, despite the safety risks from long waits in community services.

Which standards should apply for safe delivery of community services? How can we ensure that vulnerable patients are identified and prioritised?

Sussex Community NHS Foundation Trust (SCFT), working with The PSC decided to improve patient safety by developing risk-based waiting time standards across services. This has enabled services to prioritise vulnerable patients and eliminate inequalities between services.

Finalists

PRIMARY CARE PROJECT OF THE YEAR

This award recognised projects and partnerships improving capacity, service access and ultimately patient outcomes within a specific neighbourhood or system.

IQVIA & Leicester, Leicestershire and Rutland ICB

Optimising patient care in COPD: A collaboration between IQVIA Interface and Leicester, Leicestershire and Rutland transformation team

Due to the burden from COVID-19, Leicester, Leicestershire and Rutland (LLR) Integrated Care Board (ICB) found a significant backlog in reviews of Chronic Obstructive Pulmonary Disease (COPD) patients, a disease which can lead to a dependence on corticosteroids, antibiotics and result in emergency admissions. Of 1,116,661 registered patients, 19,431 were coded onto the COPD register, a prevalence of 1.75%. Whilst 31% (6000) had not received a review in over 12 months. Understanding the urgency, LLR collaborated with IQVIA Interface to provide additional clinical pharmacist resource, reviewing nearly 3,000 high risk patients, in 7 weeks, reducing the backlog by 41%.

Oberoï Consulting, Tees Valley & NHS England

Improving Outcomes in Patients with Heart Failure Across Tees Valley

The Oberoi Disease Management Digital Audit Platform for Heart Failure (HF), augmented by Oberoi Heart Failure Specialist Nurses (HFSN) was delivered in partnership with Tees Valley & NHS England to improve outcomes in patients with HF.

By integrating search & alert features within GP clinical systems, we enabled proactive/opportunistic identification of missing HF patients & those not optimised on evidence-based treatment.

Our intelligent digital platform populated by quarterly search results enabled regular webinars, upskilling & goal-setting over 12 months.

HFSNs delivered targeted intervention (using the platform & dashboards) to validate HF registers & optimise medication. Following initial clinical intervention, HCPs were empowered to continue HF optimisation.

Public Health Collaboration

The Lifestyle Club for Primary Care

The Lifestyle Club (TLC) is a programme for adults with type 2 diabetes or prediabetes developed by UK charity Public Health Collaboration. TLC offers group, structured education with lifetime support, based on the low carbohydrate approach. TLC started as a proof of concept and has been delivered to over 1000 participants and commissioned by 52 GP surgeries. 6-month results show significant weight loss and HbA1c reduction indicating improved diabetes management, in some cases, full remission from the disease. At £150 per participant, TLC is cost effective and has potential to deliver over £200m savings on medication alone, if scaled nationally.

SILVER
WINNER

Redmoor Health & NHS England

The Digital Journey Planner: An online assessment tool improving digital in Primary Care

The Digital Journey Planner (DJP) is an online assessment tool developed in partnership with NHS England for primary care to assess their digital progress. Practices can develop their knowledge and understanding of the elements necessary to provide high-quality, safe online services that improve access and enhance patient experience and satisfaction.

The DJP is made up of modules, each with a checklist of questions as an assessment, intended to reflect your knowledge and utilisation of digital solutions. It offers guidance, hints and tips to improve services for patients and effective working in your team.

BRONZE
WINNER

Finalists

Salutare Group & NHS Partners

Digital Phlebotomy - Anywhere, Anytime, Every Patient

Most CDCs and hospitals have a no form means no test system. Even when forms are available, more than 80% of all labelled tubes have to be re-labelled on arrival in pathology, consuming >10 million unnecessary person hours/year in the NHS. We have built a cloud based product that amalgamates all GP and hospital blood test requests onto one platform, that can be accessed anytime and anywhere. The system generates a digital blood form that is sent to the patient. The product prints an analyzer-ready bar code so that tubes can be analyzed immediately on arrival in the laboratory.

University of Chester's Westminster Centre for Research in Veterans & NHS Primary Healthcare Partners

Where are all the Veterans?

The applicants partnered with 16 PHC to improve veteran registration by 300%. We then evaluated nearly 200,000 PHC patient medical E-records to reveal that 38% of veterans had a lifetime history of a common psychiatric disorder. This pioneering cost-effective methodology produced accurate data that can be applied to any clinical morbidity. During 2023, the project has extended into exploring physical disorders with a matched non-veteran comparison study. The Centre produced a free evidence based educational E-learning module and an online video to improve PHC staff awareness and knowledge. These are being widely used with positive interaction from RCGP and NHSE.

The judges acknowledged this project's response to the challenges regarding data in primary care. The evidently strong sense of ownership and commitment to quality improvement within the NHS is commendable.

**GOLD
WINNER**

Xylem Partners and NHS Black Country ICB

Development of a Primary Care Workforce dashboard and planning tool to support the NHS drive to improve access to primary care

In partnership with the Black Country Integrated Care Board, we co-designed, created and implemented a Primary Care workforce dashboard and planning tool to advance workforce planning in general practice across the system. Amid high-profile increases in patient demand and staffing challenges in the post-pandemic period, the platform serves as a critical business intelligence tool. It empowers primary care networks (PCNs) and practices to analyse current and future staffing needs, thus informing planning and policy and ensuring a robust, resilient workforce. This project significantly enhances the quality of service, planning capabilities, and overall efficiency within the NHS primary care system.

Finalists

SOCIAL VALUE INITIATIVE OF THE YEAR

This award recognised suppliers who have developed innovative projects and initiatives as part of their social value commitments to the NHS and demonstrated how these are making a positive environmental, social and economic impact.

This initiative showcases how small adjustments can rejuvenate morale within the NHS. Its sustainable model, versatility and potential for global impact are noteworthy, and the ripple of impact for both staff and patients is extremely promising.

**GOLD
WINNER**

3D Coaching and NHS England: London Region

Increasing social value by empowering our people

NHS England London introduced a Talent Management Support Network (TMSN) initially as a London wide programme for BAME nurses and midwives due to their poor experience within the workplace. Action Learning Sets and networks were formed across London, crossing professional, organisational, and geographical boundaries. 3D Coaching trained facilitators who mobilised and resourced peer support to empower staff in a safe and confidential space. This has led to improved confidence, retention, empowerment, morale, and better health and wellbeing for staff. It has now been delivered to nurses, midwives, AHPs, Dental Nurses across 32 NHS organisations, and to Healthcare workers in Brazil.

One Retail and University Hospital Southampton FT

Wellness Hub - Bevans Cafe

When University Hospital Southampton Trust (UHST) began developing its employee Wellness Hub, we recognised a powerful opportunity to extend this commitment to wellbeing out to the wider community. Working with the Trust, we created Bevan's Café, where every cup of coffee sold is more than just a pick-me-up - it's part of the mission to end homelessness in the UK.

Today, it's home to our pioneering training facility, which employs local, at-risk individuals & helps them back on their feet with a programme of holistic training and support. What's more, the profits from every coffee made go to homeless charity, Change Please.

**SILVER
WINNER**

Sian Computers & Healthier Futures Black Country ICS

Black Country Connected Programme

We are an SME working within the Black Country and took on the ambitious tender to work with the local NHS ICB as a trusted partner to support their wide-ranging programme to tackle digital inequality in the system.

We have become a symbiotic provider of services using our local experience and community relationships alongside their advice and guidance in support requirements to enable those in need support to access not only NHS services but digital life support in general. We have both learned from the relationship and we would encourage this type of arrangement to all NHS systems.

**BRONZE
WINNER**

Finalists

Vita Health Group & NHS Partners

Population Health and Prevention Programme

Vita Health Group's (VHG) Population Health and Prevention Programme (PHPP) focuses on reducing NHS burdens/costs and improving equal access by providing mental health-led support to local populations using a preventative and wider-system approach, including:

1. Local needs-based campaigns identifying those at risk of mental ill-health within local Primary Care Network (PCN) demographics and targeting with information and provision of wellbeing events.
2. Publicly available Holistic Health Course (HHC).
3. Wellbeing Navigation into community organisations that can support individuals with practical problems such as financial hardship, unemployment, and social isolation.
4. Availability of self-management tools and resources.

STAFFING SOLUTION OF THE YEAR

This award recognised those who have provided a cost-effective service which helped NHS organisations with hard-to-fill gaps in its workforce, or have provided a service which reduced the cost of using temporary staff.

The judges felt that this entry displayed a strong collaborative approach across the system, resulting in solid improvements in training. It's clear that this initiative has not only positively effected the workforce, but patient experience as well.

**GOLD
WINNER**

InHealth Group, Bristol, North Somerset and South Gloucestershire ICB, North Bristol Trust, University Hospitals Bristol and Weston FT, InHealth - Prime Endoscopy, South West Endoscopy Training Academy, Health Education England, NHS England

Innovative partnership workforce solution to support endoscopy training lists

As demand for gastrointestinal endoscopy continues to rise, so does the importance of planning and training a future endoscopy workforce. With training of future endoscopists limited by current acute endoscopy unit capacity, this innovative approach offers an alternative option to support and accelerate endoscopy training and increase capacity that ultimately supports patient care. As such, it is a fantastic example of how collaboration and partnership working between independent sector and NHS partners can bring tangible benefits to endoscopy pathways.

NHS Professionals and Warrington and Halton Teaching Hospitals FT

Innovative Agency Management

Like all NHS Trusts in 2021, Warrington and Halton Teaching Hospitals NHS Foundation Trust (WHH) experienced financial pressures surrounding their off-framework agency usage in Nursing and Midwifery. This came at a high cost and meant the Trust had reduced visibility and control over their workforce trends, demand and shift fill. To tackle this, in April 2022, NHS Professionals launched a bespoke pilot with WHH for a comprehensive Agency Management Service (AMS). The aim was to improve operational efficiency and reduce agency costs through sourcing and utilising a high quality, contingent and compliant workforce, whilst improving fill rates and patient care.

Finalists

Remedium Partners & Southern Health and Social Care Trust

From NI to Mumbai: International Recruitment at Southern Health and Social Care Trust

While the NHS has seen historic vacancies across all services and locations, vacancies have hit rural locations particularly hard. Southern Health and Social Care Trust, located in Northern Ireland, has particularly struggled with recruitment and retention. Emergency measures were put in place at the Daisy Hill site earlier this year to ensure safe levels of staffing were maintained, following the resignation of several consultants. Remedium partnered with Southern Health and embarked on a three-stage recruitment drive, beginning with an international trip in September of 2023 that resulted in the successful recruitment of 70 doctors.

SILVER
WINNER

Wrightington, Wigan & Leigh Teaching Hospitals FT & Johnson & Johnson Medtech

Creation of an Omni-channel Marketing strategy and digital content to support Therapy Recruitment campaigns

Wrightington, Wigan & Leigh Teaching Hospitals(WWL) is one of the largest and most respected Orthopaedic centres within the UK.

Recruitment into Therapy vacancies at WWL has been a long-standing issue, causing delayed progression with service development initiatives across the Wrightington site, including implementation of a new late service focusing on early mobilization, day 0 of primary Total Hip/Knee Replacement patients.

WWL partnered with J&J Medtech (JJMT) in late 2022 to develop a campaign embracing technological solutions and extensive awareness campaign to improve Marketing & Social Media Optimisation, bespoke 'event-in-a-box' content for recruitment fairs and co-creating video resources to show why candidates should choose WWL.

BRONZE
WINNER

VIRTUAL CARE PROJECT OF THE YEAR

This award recognised organisations who worked in genuine partnership to set up and deliver services that enabled safe, effective virtual care.

The panel felt that this project evidenced a multifaceted and comprehensive approach, strategically addressing critical NHS concerns through genuine partnership and innovative solutions. Congratulations to everyone involved.

GOLD
WINNER

DELT Shared Services, Integy, NASGP & Devon ICB

GP in the Cloud

GPitC overcomes a fundamental issue in the development of digital primary care solutions. Our technology enables GP's, located anywhere in the UK, to carry out consultations with patients via the internet, using a secure cloud-based virtual desktop without causing restrictions to a practices internal clinical system and while allowing them to access all of a practices systems.

The development of this ground-breaking technology is the result of the partnership working between – DELT Shared Services, Integy, NASGP and Devon ICB.

The results have been significant savings to primary care in Devon, improved patient care and improved staff work-life balance.

Finalists

Doccla & Bristol, North Somerset and South Gloucestershire ICB **NHS@Home**

Bristol, North Somerset and South Gloucestershire (BNSSG) NHS@Home provides clinical care for acutely unwell people in their own homes. The service uses a mixture of digital monitoring – including a virtual ward approach with innovative monitoring devices, telephone, and video support – and face-to-face visits from specialist teams. The service has access to hospital consultants.

Six pathways are operational: Hospital at Home, Outpatient Parenteral Antimicrobial Therapy (OPAT), Respiratory, Heart Failure, Frailty and General. NHS@Home is a partnership between North Bristol Trust (NBT), Sirona care & health, University Hospitals Bristol, and Weston Foundation Trust (UHBW) and BrisDoc. Technology is provided by Doccla.

BRONZE
WINNER

Docobo, Graphnet, Johns Hopkins & Frimley Health and Care ICS, Connected Care, East Berkshire Primary Care, Berkshire Primary Care **Supporting Residents with Virtual Care Using Data Driven Digital Transformation**

Our workforce is under immense pressure. Complex and frail patients have the highest risk of experiencing unexpected illness and injuries.

The collective ambition to support up to 20,000 vulnerable patients to live and stay well, spot deterioration sooner and avoid preventable admissions. We needed to shift the paradigm from reactive to a proactive model of care, and use data, technology and workforce differently.

Our virtual care project shows a reduction in the risk of deterioration and allows intervention to be made earlier. Residents and professionals report feeling more reassured and satisfied, which is reducing the burden of unscheduled care.

SILVER
WINNER

Suvera & Enfield South West PCN

Enhancing primary care capacity and patient outcomes via virtual chronic care

Suvera's innovative project provided virtual care to enhance primary care capacity, targeting hypertension management across Enfield South West PCN, in North Central London ICB. Launched in January 2023, our objective was to exemplify how virtual support can extend care capacity for GP practices, expedite patient health improvement, reduce practice pressure and free up resources that can be deployed elsewhere in the organisation. Suvera partnered with six practices within the PCN, conducting hypertension chronic disease reviews to improve and expedite patient care management. This project is still ongoing.

Vygon UK and NHS Partners: Oxford University Hospitals FT, University Wales Hospitals & Medway FT **'Keep the flow' - how Vygon UK's elastomeric device, Accufuser, has improved patient outcomes, reduced clinical hours and saved money for three NHS Trusts**

Faced with an ambitious virtual wards target, the NHS has procured technological innovations, like the Accufuser elastomeric pump, to support patients with their care and treatment. Three NHS trials prove the efficacy of the pump, which delivers the safe and accurate continuous flow of intravenous medications. The pilots show improved patient outcomes, a reduction in clinician hours, reduced hospital admissions, plus environmental and cost savings.

Finalists

WORKFORCE AND WELLBEING INITIATIVE OF THE YEAR

This award recognised companies that provide a service to the NHS, demonstrating support of staff wellbeing, improvement of culture and an initiative demonstrating a positive impact on patient care.

3D Coaching and NHS England - London

The Power of Networks to Empower Staff

We introduced our Talent Management Support Network (TMSN) initially as a London wide programme for BME nurses and midwives due to their poor experience within the workplace. Action Learning Sets, and networks were formed across London crossing professional, organisational, and geographical boundaries. We mobilised trained facilitators and peer support to equip and empower staff to progress in their career in a safe and confidential space. The programme has led to improved confidence, retention, empowerment, morale, and better health and wellbeing for staff. It has been delivered to nurses, midwives, AHPs, Dental Nurses, healthcare workers in Brazil.

SILVER
WINNER

GoodShape & NHS Partners

NHS Workforce & Employee Health Initiative

No-one in the NHS needs to be told how serious the current staffing situation is. Whilst the problem has many facets, including a general shortage of staff to fill posts, the ongoing strikes and pay disputes and the consequent impact on morale. However, health related absence of staff is one of the most significant contributing factors and one of the few which can be directly addressed to show rapid improvement. GoodShape set out to support the NHS in reducing workforce absence and in-turn improve productivity. To date, GoodShape supports seven NHS Trusts and around 40,000 employee across the country.

BRONZE
WINNER

The judges felt that the partnership between the partner and the NHS had very clear intentions in improving the wellbeing for the NHS workforce. They embraced the partnership from a basis of grounded knowledge with a view to creating collaborations that not only enhanced workforce wellbeing, but also patient care.

GOLD
WINNER

Patchwork Health & NHS Partners

Supporting over 40,000 healthcare workers with flexible working

Patchwork Health addresses the NHS staffing crisis by providing flexible workforce solutions. Collaborating closely with the NHS, they deploy digital solutions that optimise workforce management, reduce the admin burden, and improve staff wellbeing. Their end-to-end solution supports sustainable staffing through temporary staff banks, a rostering platform, an agency manager, and data analytics. By partnering with 56 organisations across the UK, they've filled 748,509 shifts and supported 40,000+ staff to work flexibly. Their user-focused approach and interoperable technology improve work-life balance, boost efficiency, and enable ICS-wide staffing, aligning with the NHS's goals for greater collaboration and patient care.

SARD JV & Oxleas FT

Strengthening Medical Workforce Planning via Service Demand Modelling

SARDJV was commissioned by Oxleas NHS Foundation Trust to strengthen their approach to Consultant Medical Job Planning, by developing patient-based demand models for their clinical teams. The initiative has helped the Trust to understand whether its current workforce meets the needs of the patients, and to identify gaps in capacity to inform future recruitment strategies and decisions to right-size the workforce and consider new ways of working. The program of work was funded via NHSE's Unified Tech Fund and included the development of a web-based Team Job Planning toolkit, to establish demand and compare it against job planned activity (capacity).



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